



RECREATIONAL VEHICLE SERVICE CAMPAIGN

January 31, 2020

SERVICE ADVISORY 20-370

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign It has been determined that certain 2020 Impact Travel Trailers and Fifth Wheels models with Dometic Refrigerators installed in the slide out do not have a ventilation fan installed.

The campaign population includes:

Models: 2020 Impact Travel Trailers and Fifth Wheels: Models 311, 332, 359
Serial Number Range: LF815265 – LF815471

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations