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Sent on	01	31	2020	Expires on	02	14	2020
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From	Parts and Service Division
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Subject	Request for Visit: 2017-2019 Fit MIL On w/ Misfire DTC P0301-P0304 Stored (Zn 3)
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Visit: 2017-2019 Fit MIL On with Misfire DTC P0301-P0304 Stored (Zone 3)

This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2019 Fits with a customer complaint of the MIL on with the misfire DTCs stored. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. VIN must start with 3HG.
2. One or more the following misfire DTCs must be stored or still in active fault:
 - a. P0301 (No. 1 Cylinder Misfire Detected).
 - b. P0302 (No. 2 Cylinder Misfire Detected).
 - c. P0303 (No. 3 Cylinder Misfire Detected).
 - d. P0304 (No. 4 Cylinder Misfire Detected).
3. Must be able to duplicate the misfire condition on cold start.
4. Checked & ruled out other possible causes of misfire such as ignition coils, spark plugs, compression/leakdown, MAP/MAF sensor, etc.
5. The intake valves have not been cleaned.
6. Injectors/high pressure fuel pump have not been replaced.
7. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.