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Sent on	01	31	2020	Expires on	02	14	2020
From	Parts and Service Division						
Subject	Request for Visit: 2020 Civic Si Clutch Judder						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2020 Civic Si Clutch Judder

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2020 Civic Si's with a customer complaint of clutch judder on take off under 1,000 RPM. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. VIN must start with 2HG.
2. Must be able to duplicate the issue.
3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.