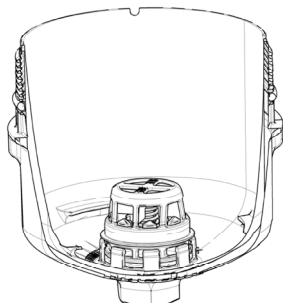




Technical Information Bulletin

E255



Section

Engine - 45

Subject

PACCAR EPA2017 MX-13 Oil Filter Cap

Release Date

1/8/2020

Condition

The retaining tabs that hold the oil filter bypass to the oil filter cap may break, allowing unfiltered oil to bypass the oil filter assembly.

Chassis Affected

33 hand-picked vehicles equipped with PACCAR MX-13 EPA2017 engines for evaluation of the oil filter cap by PACCAR Technical Center (PTC).

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "E255" campaign code prior to performing this repair.
 3. Follow the procedures below to replace the oil filter cap and ship the take-off part to PTC.
-

Warranty

For repairs completed by 02/01/2021, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to replace the filter cap. Use Quick Claim Code E255.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.

Kenworth dealers may perform E255 repairs on Peterbilt chassis, but Quick Claims do not apply. For Peterbilt chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims", the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

Take-Off Parts Disposition: Ship take-off parts per ship code PT

CLAIM CODING			
Failure Location:	045-011-015	Work Accomplished:	35
Failure Type:	115	Responsibility Code:	01
SRT Code:	045-804 0.3 hrs. Oil filter cap R&R	Claim Type:	F
Campaign Field:			E255

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	2151393PE	Oil filter cap

Procedure

1. On the Engine Oil Module, remove the filter cap.
2. Replace with a new cap.
3. Ship the old cap to PTC for analysis.

Attachments

 [Dealer/Chassis List](#)

Authored by: OF

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Service Bulletin

E255

Section

45 - Engine-MX

Description

Oil Filter Cap Replacement

Release Date

1/8/2020

Revision History

1/31/2020 - Updated the chassis list.

1/20/2020 - The replacement part number has been superseded. The part number has been updated to reflect the number available through PACCAR Parts.

Introduction

Peterbilt has determined that certain vehicles equipped with a PACCAR MX-13 MY2017 engine may have a faulty oil module filter cap. The plastic retaining tabs on the cap could break off and enter the engine oil.

Resolution

Campaign

Service all affected chassis that enter your dealership even if the customer identifies no problems with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using SmartLINQ Service Management to start repair orders, review SIR for "Complete" next to the "E255" campaign code prior to performing this repair.
 3. Follow the procedures below to replace the old filter cap and ship it to the PACCAR Technical Center (PTC).
-

Warranty

Through Standard Warranty or for repairs completed by 2/01/2021, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to replace the filter cap. Use Quick Claim Code E255.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.
- Peterbilt dealers may perform E255 repairs on Kenworth chassis, but Quick Claims do not apply. For Kenworth chassis repairs, file a long form claim and use the claim codes below.

For Field...	Enter...
Failure Location	045-011-015
Failure Type	700
Claim Type	C
Campaign Number	E255
Labor:	SRT 045-805 0.3 hours to replace the oil filter cap

Take-off parts disposition: Ship take-off parts to the PACCAR Technical Center per ship code PT.

Parts

Parts are available through PACCAR Parts.

Quantity	Part Number	Description
1	2234944PE	Oil Filter Cap

Procedure

1. On the Engine Oil Module, remove the filter cap.
 2. Replace with a new cap.
 3. Ship the old cap to PTC for analysis.
-

Attachments

[Chassis List](#)

Authored by: PR

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