

Display Audio Stays On with Ignition Turned to OFF

AFFECTED VEHICLES

Year	Model	Trim
2019-20	Passport	ALL except Sport
2019-20	Pilot	ALL except LX
2018-20	Odyssey	ALL except LX

EDITOR'S NOTE: This article replaces "Radio Stays On with Ignition OFF" posted in **July 2019**.

Are you having this issue while using Apple CarPlay®?

- It beeps and stops working.
- If you try to switch to a different audio source, you see the message **XM-Check Tuner or FM-Radio Unavailable**.
- When you turn the ignition to OFF, the Display Audio stays on.

We're aware of this issue and have it under investigation. So far, we know it's software related, so don't replace any components. When we come up with a fix, we'll release an OTA software update.

As a temporary measure, just remove and install the BACKUP (10 A) fuse or disconnect and connect the battery. This will reset the system.