

WKH9 Workshop campaign with customer letter - Checking exhaust gas recirculation cooler and replacing it if necessary

Version 2

English (US)



English (US)



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Overview

Due to a component allocation error in the Porsche Parts Catalogue (PET), there is a possibility that the wrong exhaust gas recirculation cooler was installed in the affected vehicles during previous repairs at a Porsche Dealer.

Therefore the installed exhaust gas recirculation cooler of the affected vehicles has to be checked and replaced if necessary.

Please arrange for this measure to be carried out the next time the affected vehicles come into the workshop.

Model line	Cayenne Diesel (92A)
Model year	from 2013 to 2014
Number	7,419

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle in case the exhaust gas recirculation cooler has to be replaced.

Please invoice this additional service with the campaign scope via WWS.

Parts required

No parts are required for **checking** the exhaust gas recirculation cooler.

Parts required for **replacing the exhaust gas recirculation cooler**:

Part No.	Designation	Quantity/vehicle	Parts return request*
PAB131515C	Exhaust gas recirculation cooler set	1 ea.	no
95811154710	Seal	1 ea.	no
1K0253725F	Clip	1 ea.	no

Part No.	Designation	Quantity/vehicle	Parts return request*
95810735810	Seal	1 ea.	no
95811154720	Seal	1 ea.	no
95811154805	Clip	1 ea.	no
N 90809102	O-ring	1 ea.	no
99951265809	Hose clamp	1 ea.	no
95811014710	Round seal	6 ea.	no
95811014800	Rectangular seal	6 ea.	no
00004330516	Coolant additive, 20-liter container	0.1 ea. (=approx 2 liters)	no

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

If the part number of the installed Cayenne Diesel Exhaust Gas Recirculation Cooler is not included in the "Correct Part Numbers" chart in the WKH9 TI, please place a parts request via PRMS for the required EGR Cooler, including the part number currently installed in the vehicle. Parts will be released upon review.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Checking exhaust gas recirculation cooler – the cooler does not need to be replaced

Damage code	WKH9 66 000
Repair code	1
Working time	32 TU

Scope 2: Checking and replacing exhaust gas recirculation cooler

Damage code	WKH9 66 000
Repair code	2
Working time	286 TU

Further information

Work instruction	TI No. 112/19, Group 2, Service, WKH9
Vehicle list and allocation	See PCSS or attached VIN List
Technical Information*	Refer to PCSS or see attached TI

*Please find enclosed the Technical Information in the form of a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

For further information, please contact:

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[92A 2 112-19 WKH9 - Checking Exhaust Gas](#)

[Recirculation Cooler and Replacing it if](#)

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