



**Countries:** CANADA, UNITED STATES  
**Availability:** ISIS, FleetISIS, Body Builder, IsSIR  
**Major System:** ELECTRICAL SYSTEM  
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Coding Information

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**Title:** Winter Fuel Or Additive Use Required Pop-Up Message

**Applies To:** LT, RH, HV, MV, 2018+ LoneStar

## CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

01/02/2020 - Updated service parts information to include fuel additives 12/23/2019 - Initial Article Release.
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## DESCRIPTION

In cold ambient air temperatures, the Electronic Gauge Cluster (EGC) will alert the driver with a pop up message to ensure they're using winter blend fuel, or have fuel additives in the tank. This alert is intended to ensure the driver is aware the cold climate can cause fuel gelling. This is a general alert. If Winter Fuel, or Fuel Additive are being used, no action is required. If Summer Blend Fuel is being used, fuel additives should also be used.

- The pop up will be present at 16°F (-9°C) or colder
- The pop up does not indicate any problem with the fuel or vehicle, only that conditions exist that could cause fuel gelling
- The pop up disappears after 5 seconds

## SYMPTOMS

**Diagnostic Trouble Codes & Dashboard Indicator Lights:**

DTC/Light	Description
	Pop-up message alerting driver of ambient air temperature cold enough to cause fuel gelling.

**Customer Observations or Concerns:**

- Pop up message in cluster
- What am I supposed to do when this message pops up?

## SPECIAL TOOLS / SOFTWARE

Tool Description	Tool Number	Comments	Instructions

Not Applicable


## SERVICE PARTS INFORMATION

### CAUTION:

Always follow the De-Icer and Anti-Gel mixing instructions on the bottle **EXACTLY** as outlined by the manufacturer

Kit Description	Part Number	Quantity Required	Notes
Fleetrite Diesel Fuel System De-Icer (Recommended)	FLTDG32	As Needed	32 oz bottle used for <b>emergency thaw only</b> . Treats up to 30 gallons when de-icing.
Fleetrite Diesel Fuel Anti-Gel (Recommended)	FLTDAG20	As Needed	20 oz bottle prevents gelling to -40F. Treats up to 125 gallons of fuel
PEAK Brand De-Icer (Optional)	PKET32C	As Needed	32 oz bottle used for <b>emergency thaw only</b> .
PEAK Brand Anti-Gel (Optional)	PKDAG32	As Needed	32 oz bottle treats up to 160 gallons of fuel

## DIAGNOSTIC STEPS

Step	Action	Decision
#1	<p><b>DIAGNOSTIC:</b></p> <p>Is the driver / customer concerned or complaining about the pop up message:</p> <p>"Winter Fuel or Additive Use Required"?</p> 	<p><b>Yes:</b> Advise driver / customer this is a general alert. If they are using Winter Fuel, or Fuel Additive, no action is required.</p> <p>If they are using summer blend, they need to add fuel additive to their tanks.</p>
		<p><b>No:</b> No action required</p>

## REPAIR STEP(S)

- Not Applicable

## WARRANTY INFORMATION

### Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

### Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

## OTHER RESOURCES

[Master Service Information Site](#)

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