FIELD SERVICE CAMPAIGN – 19115

08 January 2020

SUBJECT:
Vehicle and Engine Emission Stickers

MODELS INVOLVED:
International® CV™ Series

DEFECT DESCRIPTION:
Confirmation that the Vehicle Emission Label has been installed on the driver-side door frame and the Engine Emission Labels have been installed on the engine and the cowl panel on the right-side of the vehicle. All other vehicles built during this period have either been repaired prior to shipment or determined to not require this repair.

ELIGIBILITY:
This procedure applies ONLY to vehicles marked in the International® Service Portal℠ with FSC 19115. All other vehicles built during this period have either been inspected prior to shipment or determined to not require this repair. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

No special tools are required for this campaign.

PARTS REQUIRED:

No parts are required for this campaign.

WORK INSTRUCTIONS

WARNING! To prevent personal injury, and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

1. Park vehicle on a flat surface.

2. Shift transmission to Park or Neutral and set parking brakes.

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3. Turn vehicle ignition to Key OFF position.

4. Install wheel chocks.

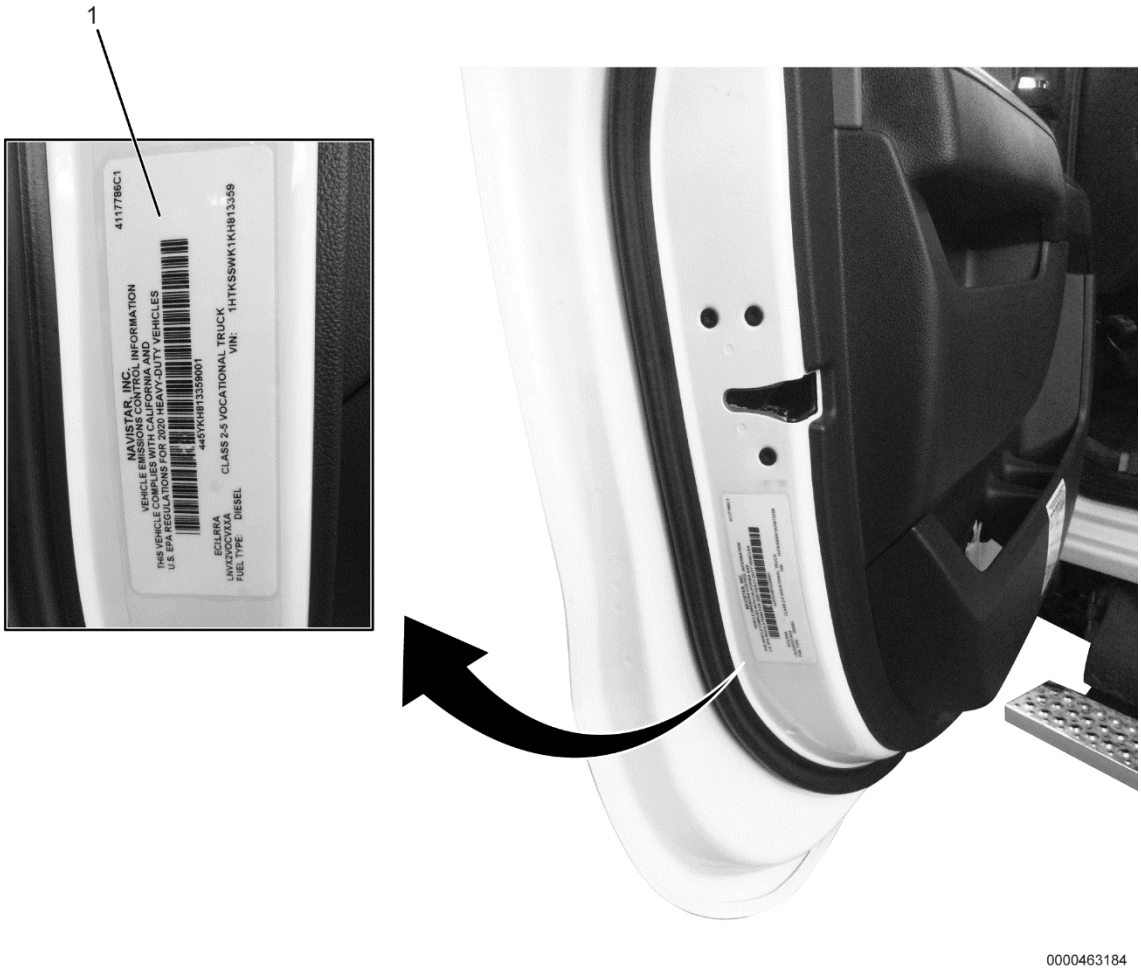

Figure 1. Vehicle Emission / Green House Gas (GHG) Label Location

1. Label

5. Open front driver-side door and inspect for vehicle emission / GHG label (Figure 1, Item 1).

NOTE: Take photo of label location regardless of whether or not label is present.

6. Take photos of label location, label and Vehicle Identification Number (VIN) depicted on label, then close door.

7. Unlatch and open hood.

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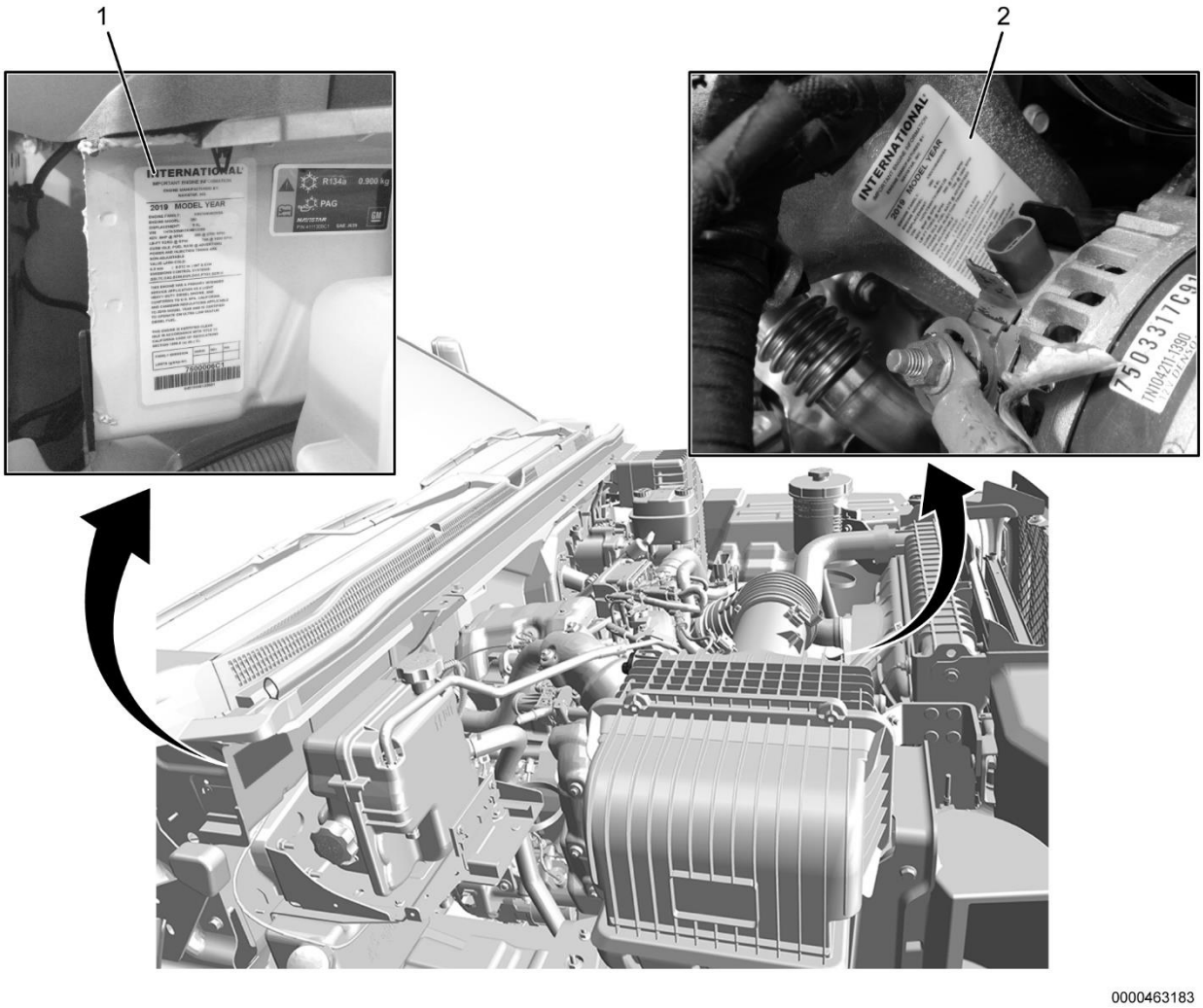

Figure 2. Engine Emission Label Locations

1. Label – cowl
2. Label – engine

8. Inspect cowl panel label location for engine emission label (Figure 2, Item 1).

NOTE: Take photo of label location regardless of whether or not label is present.

9. Take photos of label location, label and Vehicle Identification Number (VIN) depicted on label.

NOTE: Engine label is located on the air intake manifold, just behind the alternator.

10. Inspect engine label location for engine emission label (Figure 2, Item 2).

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NOTE: Take photo of label location regardless of whether or not label is present. Vehicle Information Number (VIN) on label does not need to be captured for this location.

11. Take photos of label and label location.

12. Close and latch hood.

13. Remove wheel chocks.

14. Create an email addressed to Compliance@navistar.com indicating the total number of labels found on the vehicle. Attach photos of labels, label locations and submit email.

15. A corresponding email reply will be sent instructing on actions needed:

    a. If email indicates that vehicle is compliant / acceptable, no additional action is required.

    b. If email indicates that vehicle is non-compliant, new / replacement labels will be mailed with instructions on label installation, return of old labels, and any additional warranty claim information.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-19115-1	Label Inspection, Photo / Email Submission	0.5 hrs

Table 1 Labor Information

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 19115.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

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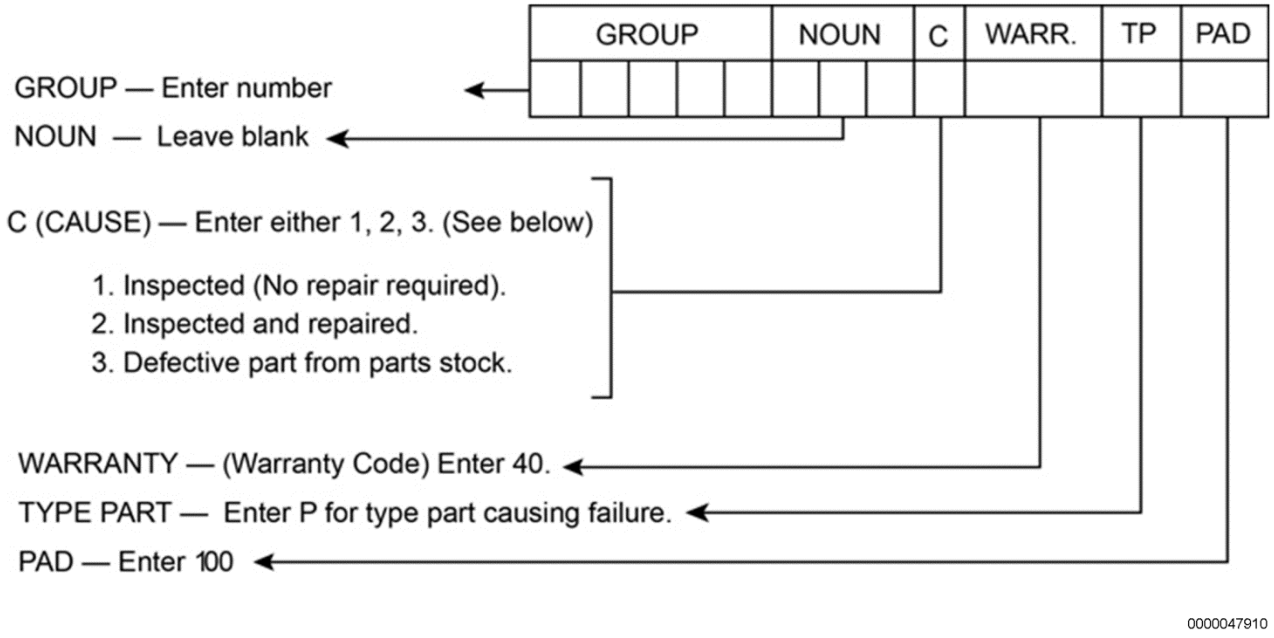
As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 19115 activity must be submitted by 08 January 2021 or within the normal warranty period for the component, if after 08 January 2021.



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