

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b> <b>MAZDA MOBILE START (MMS) ACCESSORY INCOMPATIBLE WITH SEAT WARMERS AND SEAT VENTILATION</b>	<b>Service Alert No.:</b> SA-020/20
	<b>Last Issued:</b> 01/29/2020

## APPLICABLE MODEL(S)/VINS

2018-2019 Mazda6  
2019 CX-9  
2019 CX-5

## DESCRIPTION

Due to a vehicle side logic change for the vehicles listed above, the seat warming and seat ventilation systems will no longer automatically turn on when the vehicle is started using the MMS accessory. Both features will now require a manual setting every time the vehicles are restarted after being turned off. Refer to the vehicle owner's manual for more details on proper seat warmer/seat ventilation operation.

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