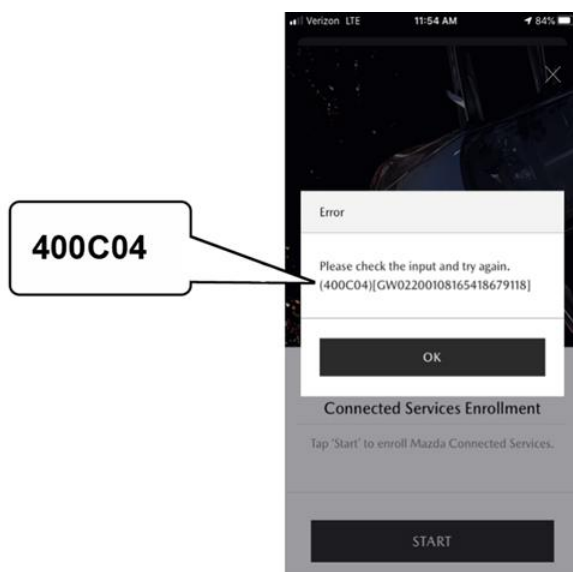


<b>Subject:</b>  MYMAZDA APP ENROLLMENT ERROR 400C04	<b>Service Alert No.:</b> SA-015/20
	<b>Last Issued:</b> 01/23/2020

**APPLICABLE MODEL(S)/VINS**  
2020 CX-30

**DESCRIPTION**

Some customers may complain about a MyMazda App 400C04 error when enrolling their vehicle to connected vehicle services.



This may be caused by multiple MyMazda App enrolling and un-enrolling attempts to connected vehicle services.

**Example:** Dealer Demo vehicle with multiple MyMazda App enrollments.

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## REPAIR PROCEDURE

1. Verify customer concern.
2. Contact Hotline for latest repair information.

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