

Technical product information

| | |
|------------------------|--|
| Topic | Seat belt buckle stop button - Missing |
| Market area | Bentley: worldwide (2WBE) |
| Brand | Bentley |
| Transaction No. | 2058411/1 |
| Level | EH |
| Status | Approval |
| Release date | |

New customer code

| Object of complaint | Complaint type | Position |
|---|------------------------------------|----------|
| occupant protection, pedestrian protection -> belts -> belt webbing guide | component / consumables -> loose | |
| occupant protection, pedestrian protection -> belts -> belt buckle | component / consumables -> missing | |
| occupant protection, pedestrian protection -> belts -> belt buckle | component / consumables -> loose | |

Vehicle data

Bentayga - New Continental GT and GTC - New Flying Spur

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3S* | 2018 | E | | * | * | * |
| 3S* | 2019 | E | | * | * | * |
| 3S* | 2020 | E | | * | * | * |
| 3S* | 2021 | E | | * | * | * |
| 4V1* | 2017 | E | | * | * | * |
| 4V1* | 2018 | E | | * | * | * |
| 4V1* | 2019 | E | | * | * | * |
| 4V1* | 2020 | E | | * | * | * |
| 4V1* | 2021 | E | | * | * | * |
| ZG2* | 2020 | E | | * | * | * |
| ZG2* | 2021 | E | | * | * | * |

Documents

| Document name |
|---------------|
| master.xml |

Customer statement / workshop findings

Seat belt buckle stop button missing

Technical background

The seat belt buckle stop button should be evident as shown in Figure 1

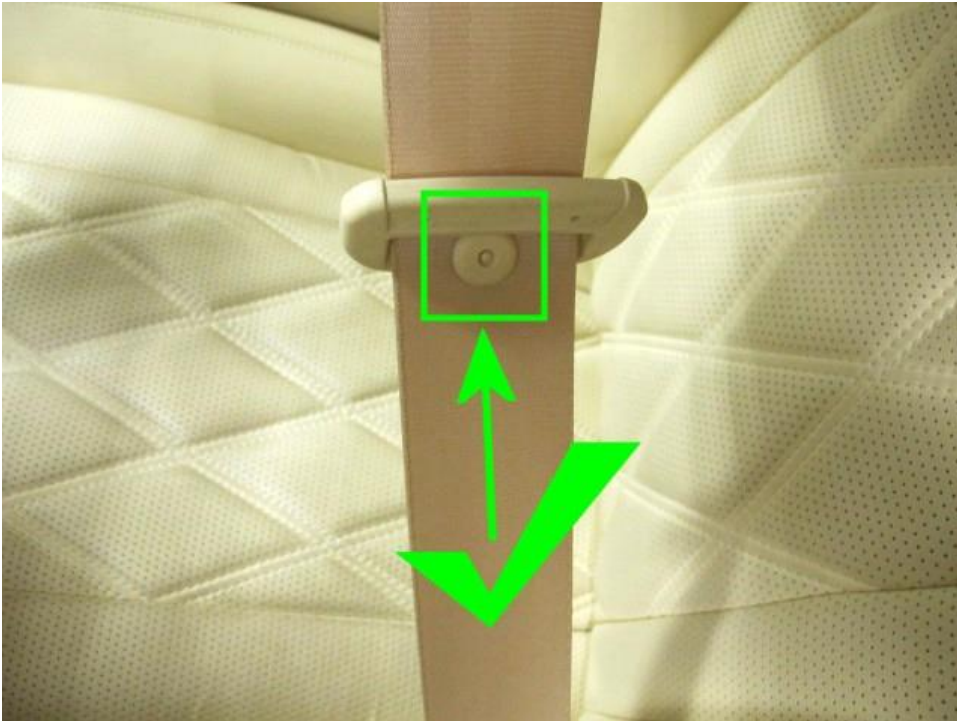


Figure 1

- Should the seatbelt be as shown in Figure 2 (Buckle stop button missing OR broken/loose) - Refer to the Measure section of this TPI

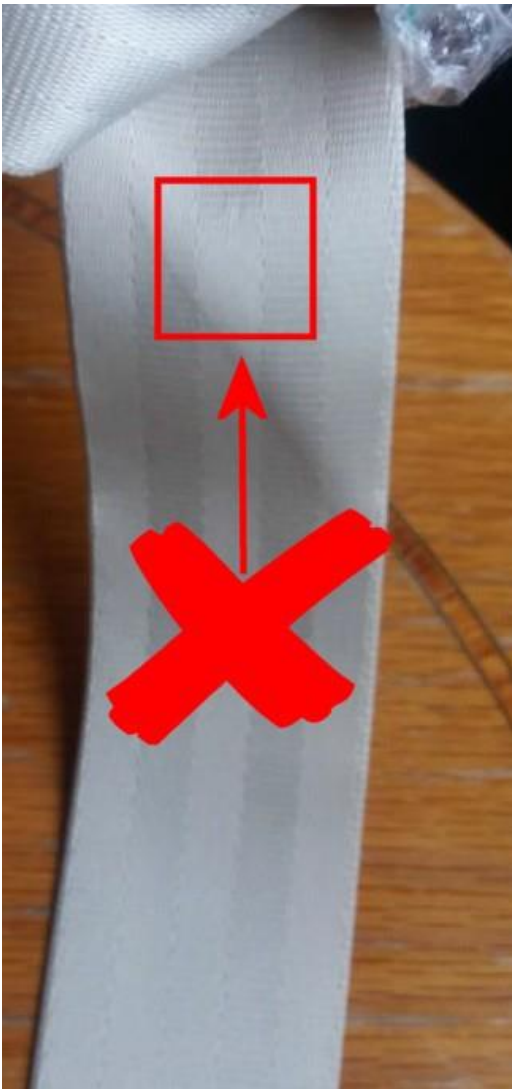


Figure 2

Production change

Not applicable

Measure

1) Replace the affected seatbelt assembly – Refer to Rep.Gr 69

▪ **IMPORTANT:** The return of the seatbelt assembly is not required, only return the broken buckle stop button or any part of the button assembly

Should the button not be evident, please conduct a full search of the vehicle or ask the customer if they could provide any remaining pieces of the button, any remaining pieces of the button assembly **MUST** be returned to Bentley Motors via the warranty parts return process

- Raise a Non-technical DISS query to inform Product Support of the issue found