



TECHNICAL SERVICE BULLETIN

6.7L - Intermittent Low Oil Pressure Warning Indicator - Built On 1-Oct-2017 And Through 9-Jan-2019

20-2014
16 January 2020

Model:

Ford 2017-2019 F-Super Duty	Engine: 6.7L
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Issue: Some 2017-2019 F-Super Duty vehicles equipped with a 6.7L engine built on 1-Oct-2017 and through 9-Jan-2019 may exhibit an intermittent low oil pressure warning indicator when the oil level is within correct operating range. This may be due to various strategies within the PCM software. To correct the condition, follow the Service Procedure to reprogram the PCM.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2017-2019 F-Super Duty
- 6.7L diesel engine
- Built on 1-Oct-2017 and through 9-Jan-2019
- Intermittent low oil pressure warning indicator when the oil level is within the correct operating range

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2019 F-Super Duty 6.7L: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	202014A	0.5 Hrs.

Repair/Claim Coding

Causal Part:	RECAL
Condition Code:	04

Service Procedure

1. Reprogram the PCM using the latest software level of the appropriate Ford diagnostic scan tool.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.