



GROUP  
CHA

MODEL  
2020MY  
Soul (SK3)

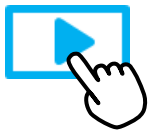
NUMBER  
101

DATE  
January 2020

## TECHNICAL SERVICE BULLETIN

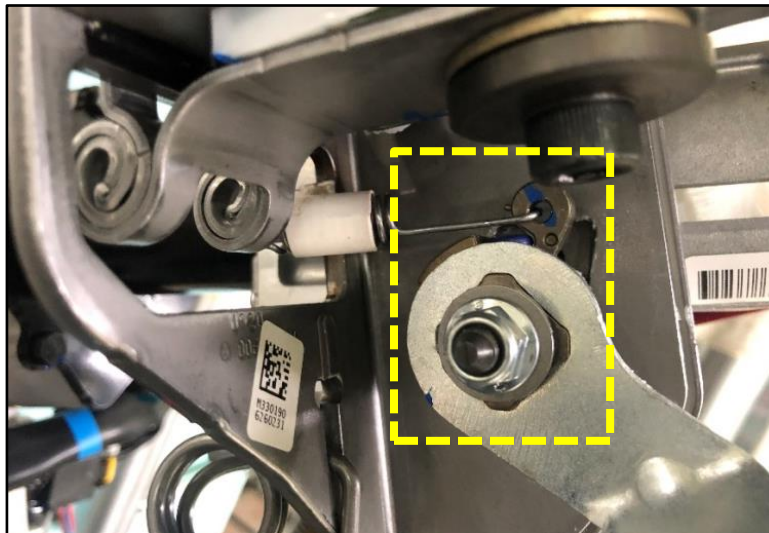
SUBJECT: CREAKING OR POPPING NOISE  
FROM STEERING WHEEL COLUMN TILT LEVER

This bulletin provides the procedure to repair a creaking/popping noise from the steering column area on some 2020MY Soul (SK3) vehicles, which may be heard when turning the steering wheel at low speeds or while stopped. To repair this concern, follow the procedure outlined in this bulletin to replace and install the improved fixed cam kit to the steering column.



[Audio File](#)

Steering column (creaking/popping) noise when turning.

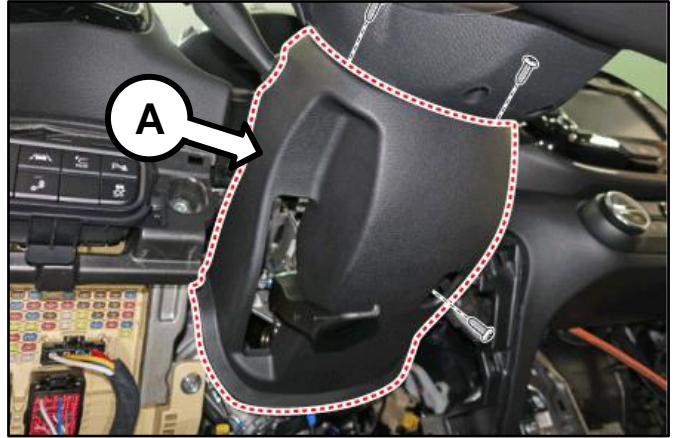


File Under: <Chassis>

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisors  Technicians  Body Shop Manager  Fleet Repair

**Replacement Procedure:**

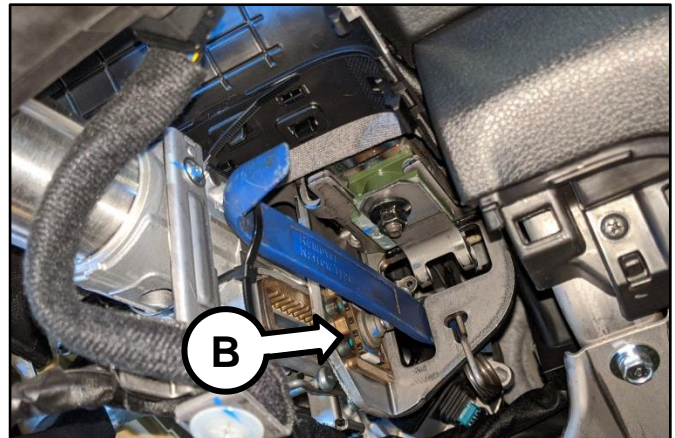
1. Remove the steering column shroud lower panel (A) by referring to the “Body (Interior and Exterior) → Crash Pad → Steering Column Shroud Panel → Repair procedures” chapter in the applicable Shop Manual on KGIS.



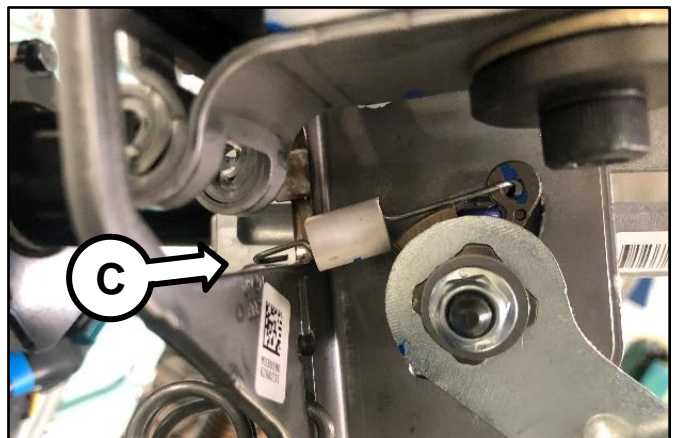
2. Insert a trim removal tool behind the clamping bolt (B) to hold the bolt in place and secure the trim tool tightly around the steering column using zip-ties.

**\* NOTICE**

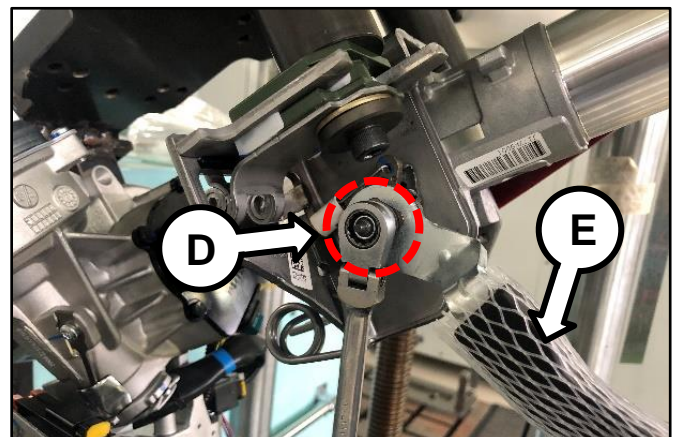
Do not allow the clamping bolt (B) to disengage from the steering column.



3. Detach the short side hook (C) from the steering column.



4. Pull down on the steering wheel tilt lever (E) unlock steering tilt and then loosen the fixed cam nut (D).





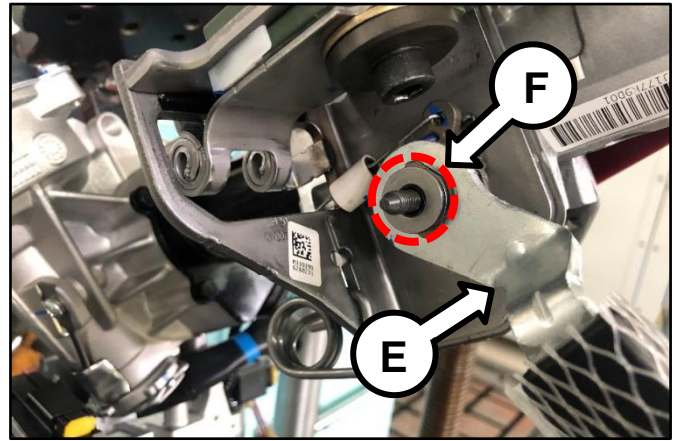
SUBJECT:

## NOISE FROM STEERING WHEEL COLUMN TILT LEVER

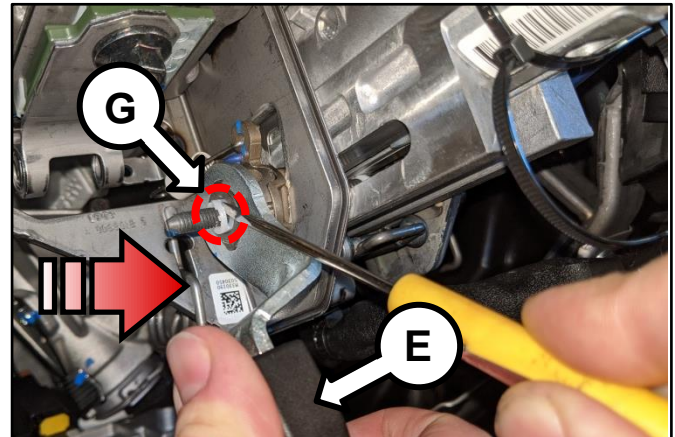
5. Remove the bearing (F).

**\* NOTICE**

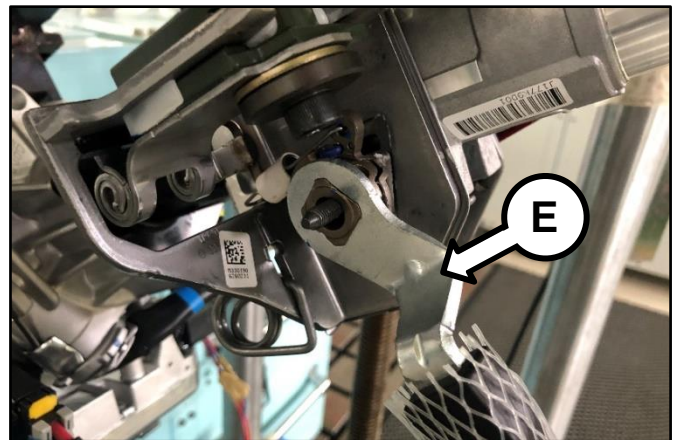
Do not attempt to remove the steering column tilt lever (E) at this time. Proceed to step 6.



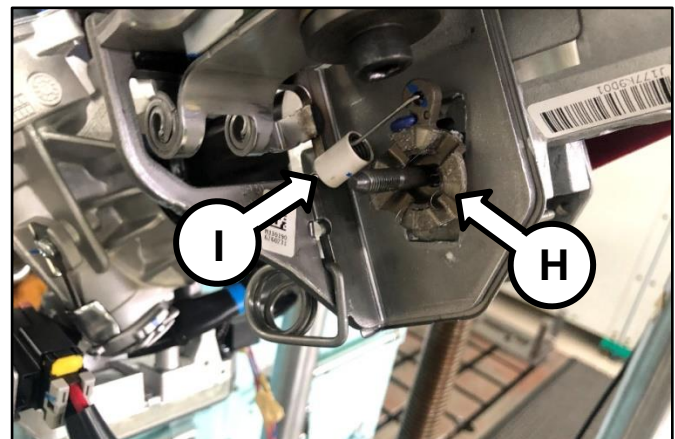
6. Push the steering column tilt lever (E) in and allow the taper (G) to come out and remove the taper using a small flat head screwdriver or pick tool.



7. Remove the steering column tilt lever (E).



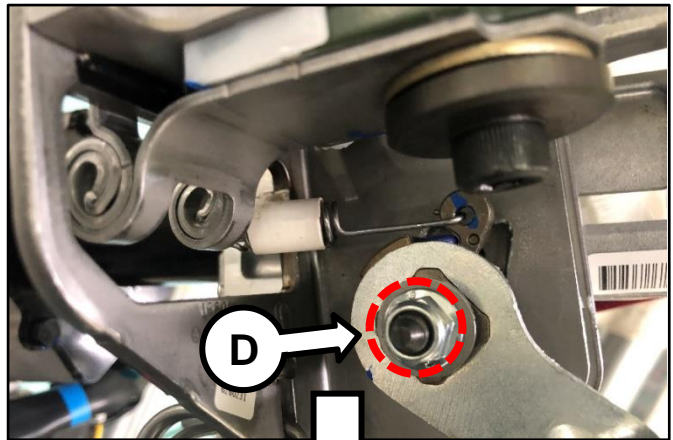
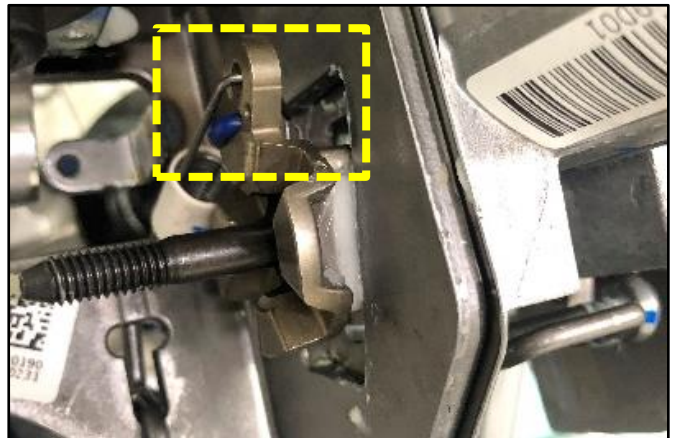
8. Remove the fixed cam (H) and the extension spring (I).



- 9a. Install the new fixed cam with the spring hole facing up and install the new parts in the reverse order of old parts removed.

**\* NOTICE**

Apply a small amount of the supplied grease on the bottom white area of the new fixed cam before installing.



- 9b. When tightening the fixed cam nut (D), ensure that the steering column tilt lever does not require more than the recommended force to lower the lever.

**Pull Force Specifications:  
13.2 lbf (6.0 kgf)**

Note: It is recommended to use a force gauge as overtightening the nut (D) will cause the steering column tilt lever to be too hard to pull down.



10. Reinstall all other removed parts in the reverse order of removal.


SUBJECT:

## NOISE FROM STEERING WHEEL COLUMN TILT LEVER

AFFECTED VEHICLE RANGE:

Model	Production Year
Soul (SK3)	2020MY

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Remark
Fixed Cam Kit	56380 K0000FFF		1	Grease is Included. (not shown)

WARRANTY INFORMATION:

N Code: Q57 C Code: ZZ1

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	56310 K0000	0	Steering Column Tilt Lever Fixed Cam Replacement	56310F04	0.5 M/H	56380 K0000FFF	1