



GROUP
BOD

MODEL
2019MY
Niro (DE EV)

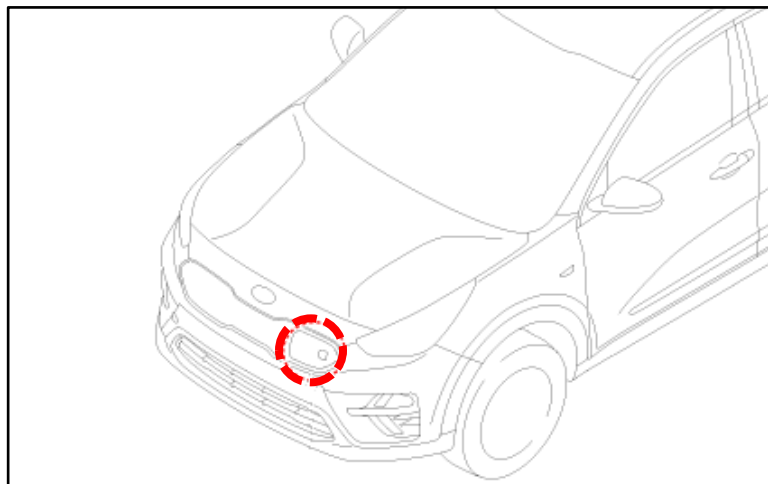
NUMBER
197

DATE
January 2020

TECHNICAL SERVICE BULLETIN

SUBJECT: SNOW ACCUMULATION OR FREEZING
COUNTERMEASURE FOR EV CHARGING DOOR

This bulletin provides information on the installation of charge door spacing pads on some 2019MY Niro (DE EV) vehicles which may exhibit snow accumulation or freezing when driving in snow conditions. Snow accumulation or freezing on the charging door is reduced by installing two (2) 4mm Thermoplastic Elastomer (TPE) spacer pads to inside of the charge door in order to enable snow to be released.



Charge Door location on 19MY Niro (DE EV)

File Under: <Body>

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

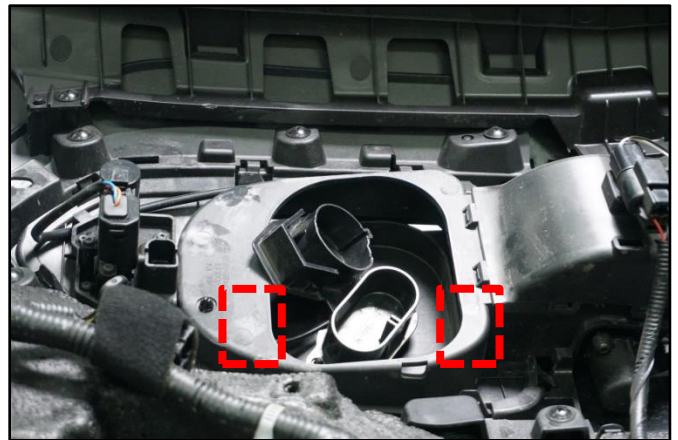
SUBJECT: SNOW ACCUMULATION OR FREEZING
COUNTERMEASURE FOR EV CHARGING DOOR

Installation Procedure:

1. Remove the front bumper (A) by referring to the “Body (Interior and Exterior) → Front Bumper → Front Bumper Assembly → Repair procedures” chapter in the applicable Shop Manual on KGIS.



2. On the inside of the bumper, thoroughly clean the area two (2) areas shown.



3. Firmly adhere both of the supplied pads to the surface areas shown to install the charge door pads.



4. Install all of the removed parts in the reverse order of removal.

SUBJECT:

SNOW ACCUMULATION OR FREEZING COUNTERMEASURE FOR EV CHARGING DOOR

AFFECTED VEHICLE RANGE:

Model	Model Year
Niro (DE EV)	2019MY

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
TPE PAD	86399 Q4000FFF		1

WARRANTY INFORMATION:

N Code: I21 C Code: ZZ1

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	86342 Q4000	0	Charge Door TPE Pad Installation	86399F01	0.6 M/H	86399 Q4000FFF	2