



VOLKSWAGEN DEALER COMMUNICATION

Takata Reminder Mailing – Georgia DMV / Safety Recalls 69Q8, 69Q9, 69Y5

This notice is for:	✓ Dealer Principal ✓ General Manager ✓ Sales Managers	✓ Service Manager ✓ Parts Manager ✓ Service Consultant	✓ Warranty Administrator ✓ Technicians
Date:	January 24, 2020		
Mailing Information:	In conjunction with the Georgia DMV, Volkswagen will be sending Takata airbag recall reminder notices to approximately 7,900 Volkswagen owners in the State of Georgia on January 24, 2020. A copy of the owner notification is attached for your reference. Please make every effort to quickly schedule owners who contact your dealership for a repair appointment.		
Parts Department:	Parts are available. Please coordinate with your service department to ensure that parts are on hand to support all scheduled appointments.		
Notes:	<div style="border: 2px solid red; padding: 2px;">IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</div> <u>New Vehicles in Dealer Inventory:</u> It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.		

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.



Department of Driver Services
Spencer R. Moore
Commissioner

Department of Revenue
David M. Curry
Commissioner

[Month Year]

[NAME]

[ADDRESS]

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:

[YEAR] [MAKE] [MODEL]

[XXXXXXXXXXXXXXXXXXXX]

Why am I receiving this notice?

The Georgia Department of Revenue - Motor Vehicle Division and Georgia Department of Driver Services are contacting you personally because your Volkswagen has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

We have received information from Volkswagen that your vehicle requires immediate attention. If the airbags deploy, **in some cases the airbags may explode** and spray sharp metal fragments or shrapnel toward you and your passengers.

According to records from Volkswagen, your vehicle has not been repaired yet. The potentially lifesaving recall repair is **FREE, yes FREE**, and parts are available now. Please **immediately call a Volkswagen dealer** for more information or to schedule a **FREE** recall repair.

IF YOU NO LONGER OWN THIS VEHICLE: DISREGARD THIS LETTER

What should I do?

Find your nearest Volkswagen dealership and schedule a **FREE** recall repair.



Visit www.vw.com/find-a-dealer

OR



Call 800-893-5298

If you think you have already taken action on this recall, visit www.NHTSA.gov/recalls and enter your [Vehicle Identification Number](#) (VIN) to verify and ensure that no other recalls have been issued for your vehicle.

Volkswagen is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration ([NHTSA](#)) reports 16 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at [NHTSA.gov/recalls](#) or airbagrecall.com.

You and your family's safety on Georgia's roadways is our top priority. **Please act NOW to protect yourself and your passengers.**