

Service Alert

Mazda North American Operations
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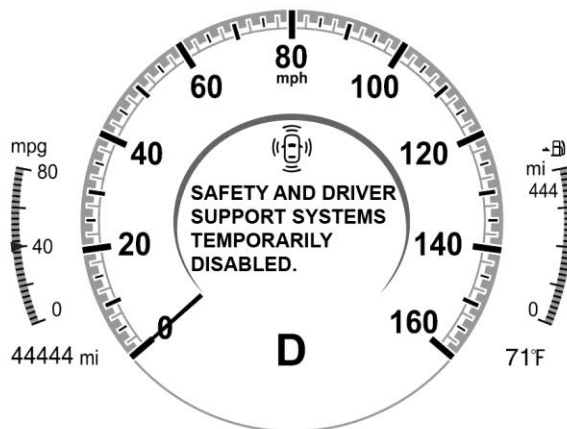


Subject: INSTRUMENT CLUSTER WARNING MESSAGE "SAFETY AND DRIVER SUPPORT SYSTEMS PARTIALLY DISABLED" AND DTC U0401:68 IS STORED	Service Alert No.: SA-008/20
	Last Issued: 01/10/2020

APPLICABLE MODEL(S)/VINS
2019 Mazda3

DESCRIPTION

Some customers may experience an instrument cluster warning message "Safety and Driver Support Systems Partially Disabled" and DTC U0401:68 [VEHICLE CONTROL MODULE (US)] (Error signal received from PCM, DSC HU/CM, instrument cluster, or body control module (BCM)) stored. This may be caused by the customer riding the brake pedal.



REPAIR PROCEDURE

1. Verify customer concern.
2. Perform MDARS VCM software update.
3. Erase any DTC's if stored.
4. Verify repair.

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