

Technical Service Bulletin

48 Steering column vertical adjustment is not working - Repair Authorization

48 20 84 2056066/2 January 23, 2020. Supersedes Technical Service Bulletin Group 48 number 19-81 dated September 3, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, and A8	2019	All	Not Applicable

Condition

REVISION	REVISION HISTORY					
Revision	Date	Purpose				
2	-	Republished				
1	09/03/2019	Initial publication				

Customer states:

· Steering column vertical adjustment is not working.

Workshop findings:

The following DTC is stored in the vehicle electrical system control module, J519 (address word 0009):

DTC B14BF01 (symptom code 66145) (Steering column vertical adjustment motor Electrical error).

Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information on the DTC codes for the vehicles listed above, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

No changes to production have been made, as no issue has been identified.



Technical Service Bulletin

Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

- 1. Verify the condition.
- 2. If the vehicle is within the New Vehicle Limited Warranty, contact a TAC consultant before proceeding. Please attach the DTC and diagnostic log to the TAC ticket.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2056066) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2020 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.