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<b>Sent on</b>	01	22	2020	<b>Expires on</b>	02	05	2020
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<b>From</b>	Parts and Service Division
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<b>Subject</b>	2016-2020 Honda Civic Compressor Replacement
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To: All Honda Service Managers/Advisors  
 From: Service Engineering  
 RE: 2016-2020 Honda Civic Compressor Replacement

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

To Dealer,

We've noticed an unprecedented demand for A/C compressors which at times has created a backorder situation. The majority of the compressors returned were analyzed and proven leak free. As you are aware, there is Warranty Extension for Civic Condensers (Service Bulletin 19-091) for a leak problem. This bulletin provides detailed information on how to use the Bosch ROBLD020 Dual Mode Refrigerant Gas Leak Detector which should be used to confirm a leak at the compressor.

Using visual diagnostics for compressor replacement does not always indicate a leak. Oil contamination on the compressor's case or red dust around the clutch area is not confirmation of a faulty compressor.

In addition to following bulletin for using the Bosch detector, take a look at the following publications to also help you in isolating the leak:

- A/C Leak Detection (Service Bulletin 07-030) which instructs you on the proper use of dye
- Bosch ROBLD020 Dual Mode Refrigerant Gas Leak Detector (Service Bulletin 18-073)
- Check for A/C Leaks with the Ultra Sonic Leak Detector (T2T)
- Check Out the Interactive A/C Performance Test (T2T)

When applying normal diagnostic practices, please take your time. Sniffer diagnostic tools are highly effective, especially when used slowly. Recent tests indicate moving the sniffer over a suspect component no faster than 10mm per second is recommended.

Ensure that when a sniffer is utilized, cooling fans, blowers, and shop ventilation isn't blowing away your evidence. Leaks can be very small and easily dispersed.

When adding dye to an A/C system, make sure to allow enough time to let the leak detection dye to fully circulate through the entire system, and defeat the "Eco" button.

Effectively immediately, VIN information from the vehicle under repair is required at time of order for compressor part numbers 38810-5BA-A03 and 38810-5AA-A03.

Thank You