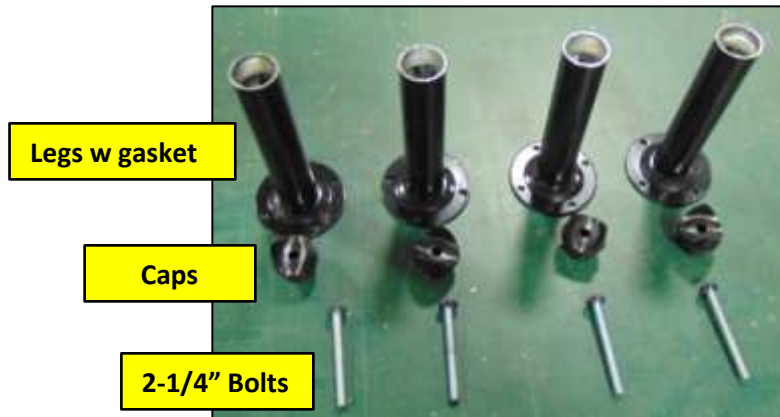


Alignment of specific Roof Ladder Legs to backers in rear wall.

Bulletin Type:	Technical Service Bulletin TSB	Publication Date:	January 2020
Bulletin #:	20-001	Make:	Jayco Entegra
Job Code:	9803504	Models:	Greyhawk Prestige Esteem
Flat Rate:	.5 Hour	Model Year:	2020
Incident:	Specific legs of the roof ladder are located in the wrong position and do not match up to the backers in the rear wall.		
Affected Units:	2020 Entegra Esteem <u>L1BU8051-8076</u> 2020 Jayco Greyhawk Prestige <u>L1MU0137</u>		
Parts Kit:	Parts Kit #: 20-001JM		
	Parts Kit Contents: 4 Ladder legs with gasket attached 4-Caps for ladder legs 4-2 ¼" Bolts 16 – Screws, PH #8 x 1" Blk sq drv		
Misc. Tools & Supplies:	Drill with ¼" drill bit Philips screwdriver #2		



REPAIR INSTRUCTIONS

FIG 1:

- Add 4 legs to the ladder rails to hit backers in rear wall.
- Arrows in photo show locations of the backers in the rear wall (red-taped boxes).

NOTE: The red-taped boxes in photo are only a visual reference where the backers are located. Actual red-taped boxes are not required on the RV.

- Top legs are above the backer area (red-taped box).
2 Additional legs required
- Middle legs are below the backer area (red -taped box).
2 Additional legs required
- Bottom legs hit the backer correctly.
NO Additional legs are required
- Roof legs hit the backer correctly.
NO Additional legs are required

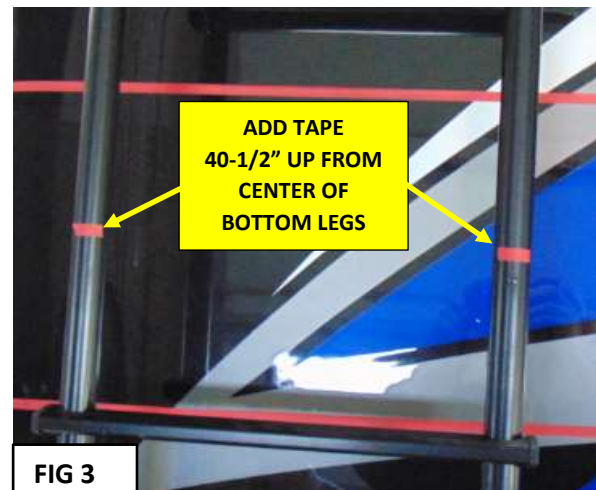
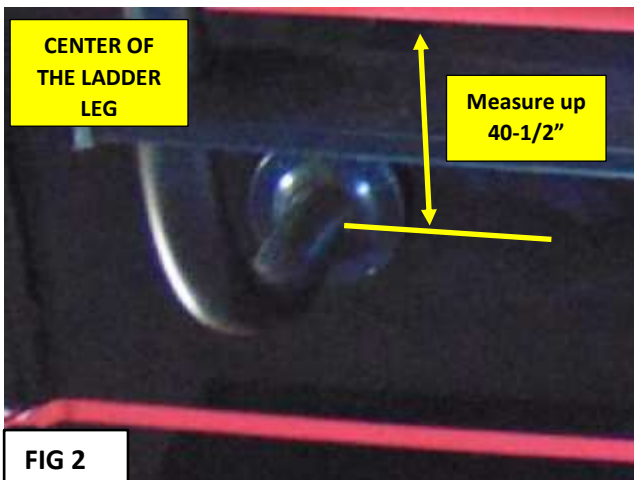
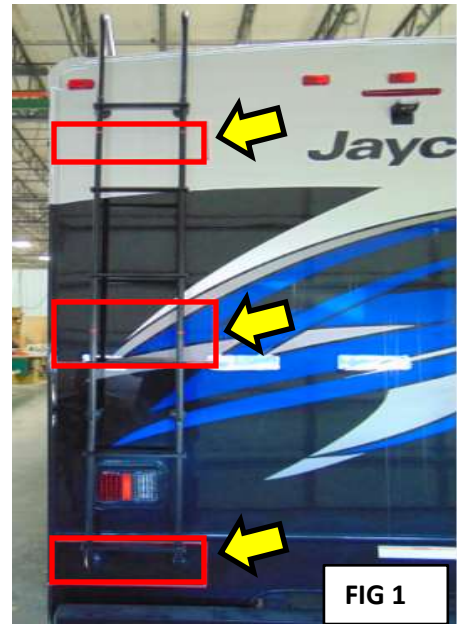


FIG 2 and 3:

- Measure up 40-1/2" from the center of both bottom legs of the ladder and mark both with tape.

FIG 4:

- Dimensions noted to install additional legs so they will hit the backers (red boxes) in the rear wall.
- Also refer to the print on the last page of the instructions.

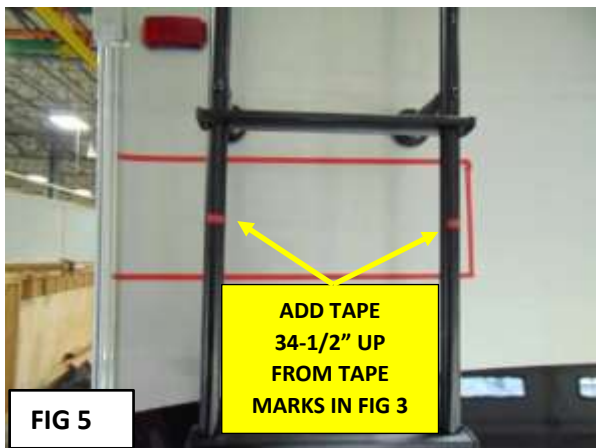
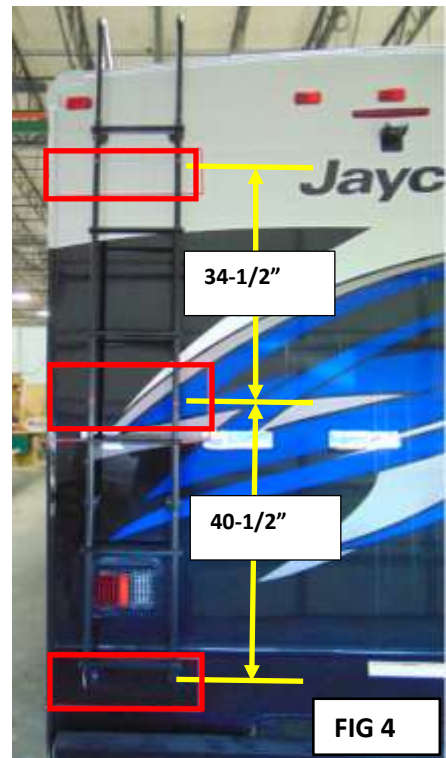


FIG 5:

- Measure 34-1/2" up from the tape marks placed on the ladder in **Fig 3** and mark rails with tape.

FIG 6:

- Center the drill on the ladder rail over one of the pieces of tape.
- Drill a 1/4" hole completely through the ladder rail.
- Drill 1/4" dia. holes at all 4 of the taped locations on the ladder rails.



CAUTION:

BE VERY CAREFUL NOT TO DRILL INTO THE REAR WALL OF THE TRAILER! YOU MAY WANT TO USE A SCRAP PIECE OF WOOD TO PROTECT THE WALL IN CASE THE DRILL SLIPS OFF THE LADDER.

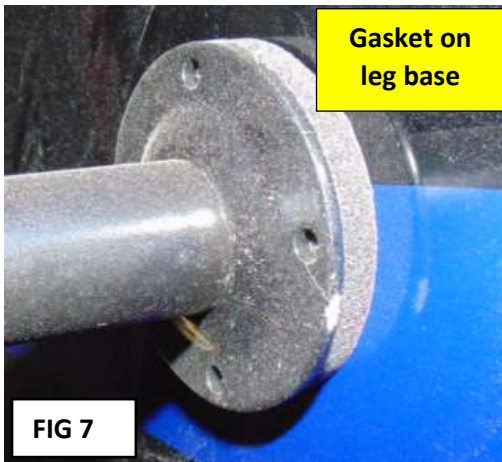


FIG 7:

- Each ladder leg base in kit has the required foam gasket.

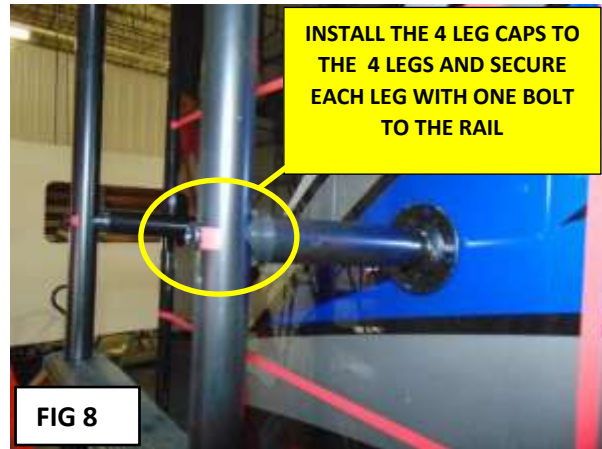


FIG 8:

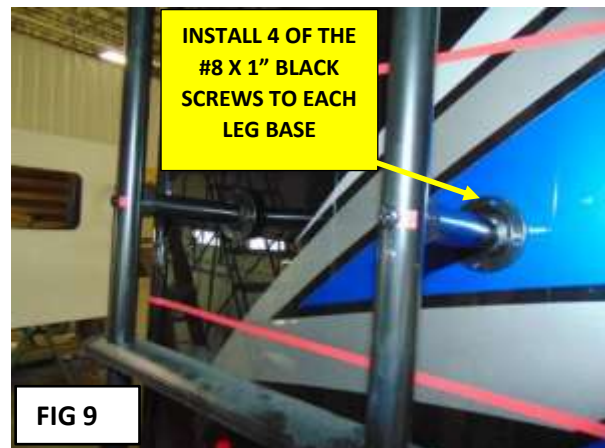
- Insert the 4 leg caps onto each of the 4 legs from the kit.
- Attach the 4 legs (with caps) to the ladder rail.
- Install one 2-1/4" bolt through the ladder rail and into the cap & leg and tighten. (repeat for other legs)

FIG 9:

- Install 4 #8 x 1" black screws in each of the 4 leg bases and into the rear wall and backer.

Confirm correct placement of the ladder legs:

- 2 sets near the top of the ladder
- 2 sets in the middle portion of the ladder
- 1 set at the bottom of the ladder
- 1 set on the roof ladder.



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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