TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: SK3 1.6T GDI
ECU LOGIC IMPROVEMENT (SA413)

This bulletin provides the procedure to improve the logic of the Engine Control Unit (ECU) on some 2020MY Soul (SK3) vehicles equipped with 1.6T GDI and 7-Speed Dual Clutch Transmission (DCT), produced from November 15, 2018 through December 26, 2019, which may exhibit check engine lamp with misfire and/or coolant DTC's outlined in the table below. To correct this concern, apply the improved logic to the ECU using the KDS ECU Upgrade function as described in this bulletin. For confirmation that the latest reflash has been applied to a vehicle you are working on, verify the ROM ID using the table on page 3 of this bulletin. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

DTC	Description
P0300	Random/Multiple Cylinder Misfire Detected
P0301	Cylinder 1 Misfire Detected
P0302	Cylinder 2 Misfire Detected
P0303	Cylinder 3 Misfire Detected
P0304	Cylinder 4 Misfire Detected
P0128	Coolant Thermostat - (Coolant Temperature Below Thermostat Regulating Temperature)

★ NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA413.

File Under: <Engine>

Circulate To: ☒ **General Manager** ☒ **Service Manager** ☒ **Parts Manager**

☒ **Service Advisors** ☒ **Technicians** ☒ **Body Shop Manager** ☐ **Fleet Repair**

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ECU Upgrade Procedure:

To correct this condition, the ECU should be reprogrammed using the KDS download, as described in this bulletin.

Upgrade Event Name
466. SK3 1.6TGDI ECU Logic Improvement

★ NOTICE

- **A fully charged battery is necessary before ECU upgrade can take place. It is recommended that a battery charger is used in ECU mode during reflashing or the use of a fully charged jump starter box.**
- **DO NOT connect any other battery charger to the vehicle during ECU upgrade.**
- **Ensure the KDS or GDS is sufficiently charged prior to reflash.**
- **All ECU upgrades must be done with the ignition key in the 'ON' position.**
- **Be careful not to disconnect the VCI-II connected to the vehicle during the ECU upgrade procedure.**
- **DO NOT start the engine during ECU upgrade.**
- **Do NOT turn the ignition key 'OFF' or interrupt the power supply during ECU upgrade.**
- **When the ECU upgrade is completed, turn the ignition 'OFF' and wait 10 seconds before starting the engine.**
- **ONLY use approved ECU upgrade software designated for the correct model and model year.**

★ NOTICE

Before attempting an ECU upgrade on any Kia model, make sure to first determine whether the particular model is equipped with an immobilizer security system. Failure to follow proper procedures may cause the PCM to become inoperative after the upgrade and any claims associated with this repair may be subject to chargeback. ☎

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ROM ID INFORMATION TABLE:

Upgrade Event #466

Model	EM	TM	IMMO	ECU P/No.	ROM ID	
					Previous	**New**
SK3	1.6T GDI Gamma ULEV70	7DCT	Yes	39128-2BSM0	TSK-KNU06F000H02 TSK-KNU06F100H02 TSK-KNU06F200H02 TSK-KNU06F300H02 TSK-KNU06F400H02 TSK-KNU06F500H02	TSK-KNU06F600H02
				39128-2BSM3	TSK-KNU06F000H0K TSK-KNU06F100H0K TSK-KNU06F200H0K TSK-KNU06F300H0K TSK-KNU06F400H0K TSK-KNU06F500H0K	TSK-KNU06F600H0K
SK3	1.6T GDI Gamma ULEV70	7DCT	No	39128-2BSM5	TSK-KNU06E000H02 TSK-KNU06E100H02 TSK-KNU06E200H02 TSK-KNU06E300H02 TSK-KNU06E400H02 TSK-KNU06E500H02	TSK-KNU06E600H02
				39128-2BSM8	TSK-KNU06E000H0K TSK-KNU06E100H0K TSK-KNU06E200H0K TSK-KNU06E300H0K TSK-KNU06E400H0K TSK-KNU06E500H0K	TSK-KNU06E600H0K

To verify the vehicle is affected, be sure to check the Calibration Identification of the vehicle's ECM ROM ID and reference the Information Table as necessary.

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★ NOTICE

Prior to performing the ECU upgrade, be sure to check that the KDS is fully charged.

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1. Connect the VCI-II to the OBD-II connector, located under the driver's side of the instrument panel.
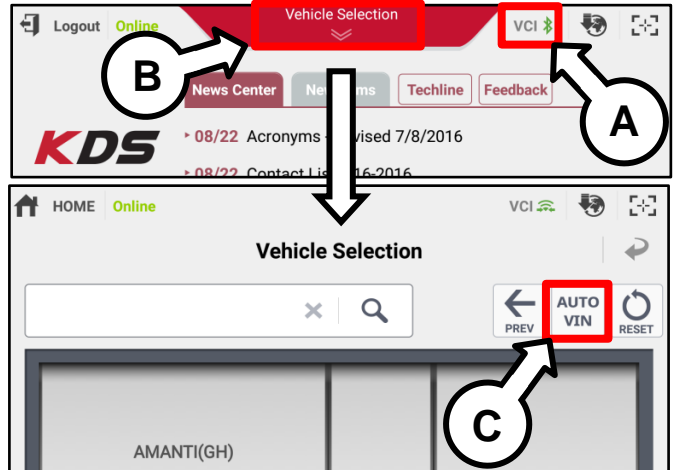
   ★ NOTICE

   The ECU upgrade function on KDS operates wirelessly. It is not necessary to perform the upgrade via USB cable.
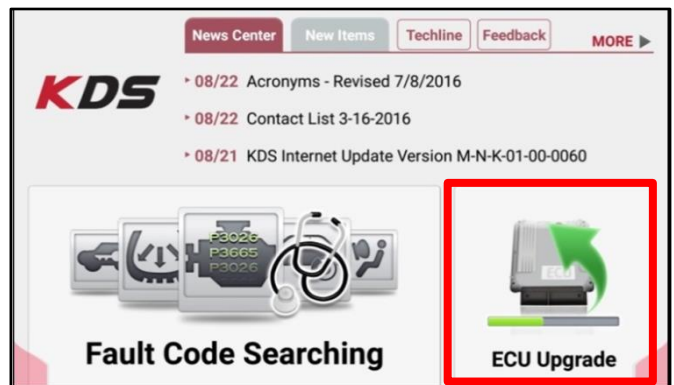

2. With the ignition ON, turn ON the KDS tablet. Select **KDS** from the home screen.

3. Confirm communication with VCI (A) and then configure the vehicle (B) using the **AUTO VIN** (C) feature.
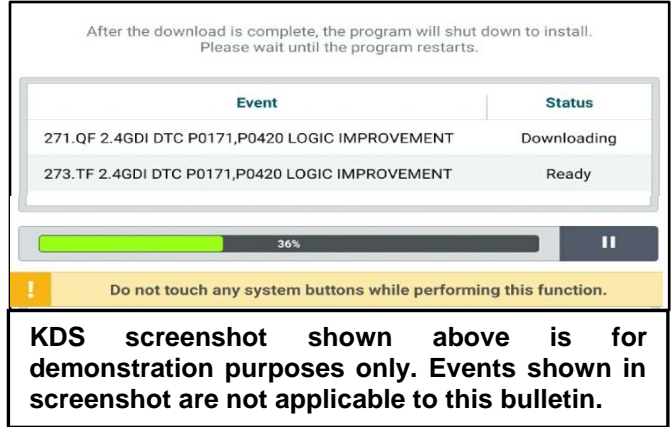

4. Select **ECU Upgrade**.

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5. The KDS will check the server for recently uploaded Events and then automatically download **Upgrade Event #466.**
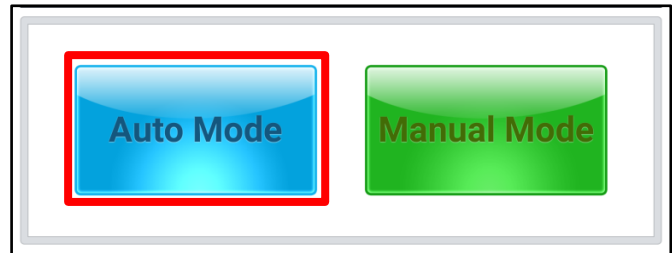
> ★ **NOTICE**
>
> **The vehicle must be identified in Vehicle Selection to download an Event for that vehicle.**

After the download is complete, the program will shut down to install.
Please wait until the program restarts.

Event	Status
271.QF 2.4GDI DTC P0171,P0420 LOGIC IMPROVEMENT	Downloading
273.TF 2.4GDI DTC P0171,P0420 LOGIC IMPROVEMENT	Ready

36%

! Do not touch any system buttons while performing this function.

KDS screenshot shown above is for demonstration purposes only. Events shown in screenshot are not applicable to this bulletin.
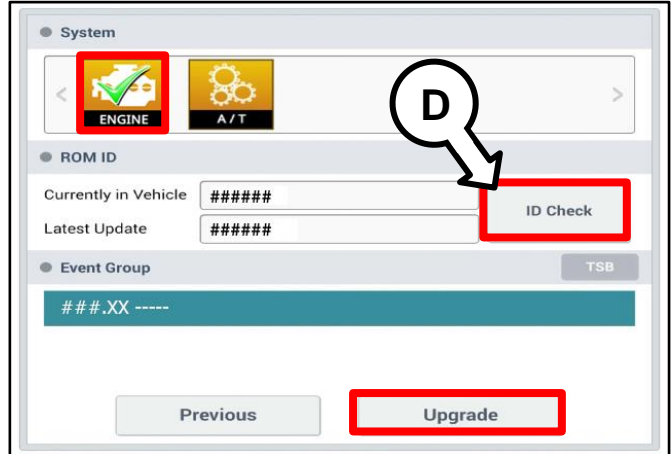
6. Select **Auto Mode**.

> ⚠ **CAUTION**
>
> **Do NOT attempt to perform a Manual Mode upgrade UNLESS Auto Mode fails. Always follow the instructions given on the KDS in either Auto or Manual mode.**

Auto Mode   Manual Mode

7. Select the **Engine** system under the System selection menu.

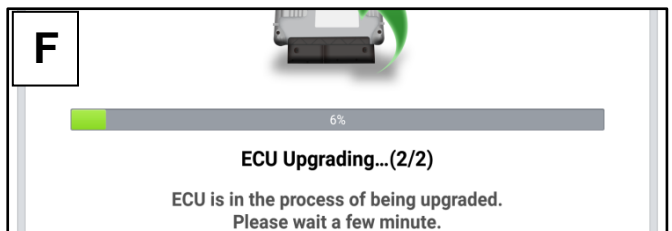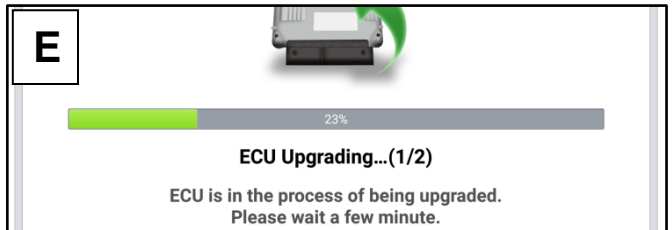Touch **ID Check** (D) and confirm that the latest update is available.

Select **Upgrade Event #466** and select **Upgrade** to continue.

● System

ENGINE   A/T   **D**

● ROM ID

Currently in Vehicle ######
Latest Update ######   ID Check

● Event Group   TSB

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Previous   Upgrade

8. The ECU upgrade will begin and the progress of the upgrade will appear on the bar graph. Upgrade part (1/2) (E) will download the upgrade event to the VCI-II. Upgrade part (2/2) (F) will upgrade the ECU.
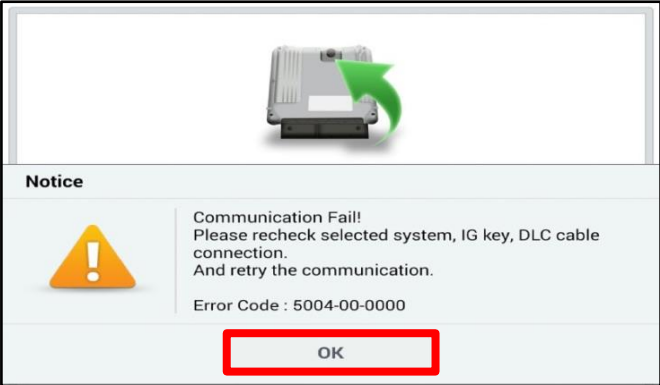
> ⚠ **CAUTION**
>
> **Do not touch the system buttons (like 'Back', 'Home', 'etc.') while performing ECU Upgrade.**

E

23%
ECU Upgrading...(1/2)
ECU is in the process of being upgraded.
Please wait a few minute.

F

6%
ECU Upgrading...(2/2)
ECU is in the process of being upgraded.
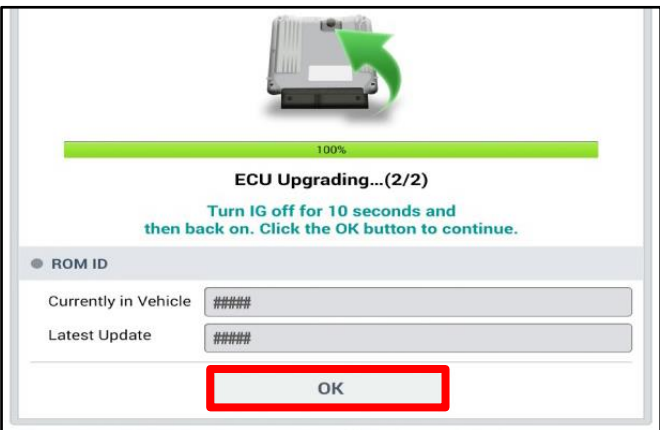Please wait a few minute.

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9. If a "Communication Fail" screen appears, verify that the VCI-II and KDS are communicating properly. Touch **OK** and restart the procedure from step 4.
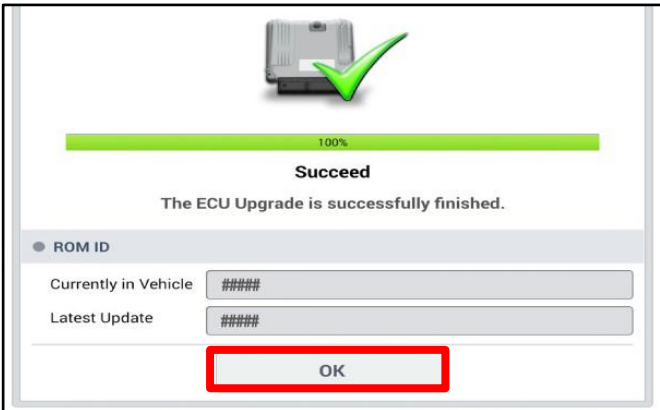
> ## ∗ NOTICE
>
> **If an error notice continues to appear or if the upgrade cannot be performed, DO NOT disconnect the KDS/VCI-II. Contact GIT America Help Desk at (888) 542-4371 or Techline.**
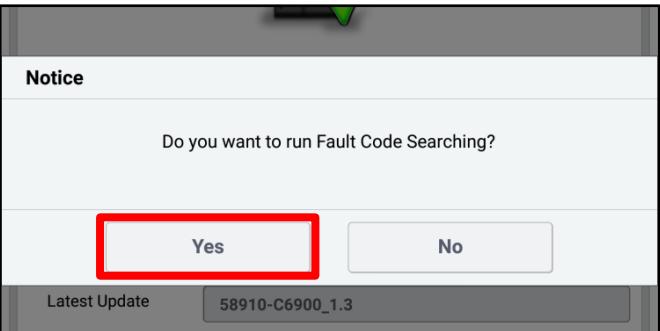
10. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.

11. Once the upgrade is complete, touch **OK** to finalize the procedure.

12. When prompted, select **YES** to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.

13. Start the engine to confirm proper operation of the vehicle.

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Manual Upgrade Procedure:

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│ **★ NOTICE**

The manual upgrade should ONLY be performed if the automatic upgrade fails.

If the automatic upgrade fails, turn the ignition OFF for about 10 seconds then place it back in the ON position to reset the control unit BEFORE performing manual upgrade.

See table below for Manual Mode passwords.
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Manual Mode ECU Upgrade Passwords

Menu	Password
SK3 Gamma 1.6TGDI ULEV 70 7DCT +IMMO/SMK : 39128-2BSM0	2820
SK3 Gamma 1.6TGDI ULEV 70 7DCT +IMMO/SMK : 39128-2BSM3	2823
SK3 Gamma 1.6TGDI ULEV 70 7DCT -IMMO : 39128-2BSM5	2825
SK3 Gamma 1.6TGDI ULEV 70 7DCT -IMMO : 39128-2BSM8	2828

1. Within the ECU Upgrade screen displayed, select **Manual Mode**.

2. Select the **Engine** system under the System selection menu. Select **Upgrade Event #466** and select **Upgrade** to continue.

3. Select the appropriate control unit part number with reference to the ROM ID Information Table on page 3, and select **OK**.

4. Enter the appropriate password from the Manual Mode password table above and select **OK**.

5. The upgrade will begin and the progress of the upgrade will appear on the bar graph.

6. When instructed on the KDS, turn the ignition **OFF** for ten (10) seconds then back on. Touch **OK** to continue.

7. Once the upgrade is complete, touch **OK** to finalize the procedure.

8. When prompted, select **YES** to check for Diagnostic Trouble Codes (DTC) and erase any DTCs stored such as EPS, ESC, and TPMS that may have been set during the upgrade.

9. Start the engine to confirm proper operation of the vehicle.

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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Soul (SK3)	November 15, 2018 to December 26, 2019

WARRANTY INFORMATION:
N Code: N99   C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	39128 2BSM3	0	(SA413) SK3 1.6T GDI 7DCT ECU Logic Improvement	190138R0	0.3 M/H	N/A	0

★ NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA413</u> when accessing the WebDCS system.