	GROUP BOD	MODEL 2020MY Soul (SK3)
	NUMBER 203	DATE January 2020
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: RETIGHTENING WIPER ARM NUTS (SA412)		

This bulletin provides the procedure to retighten the wiper arm nuts to the torque specification on some 2020MY Soul (SK3) vehicles produced from November 4, 2019 through December 12, 2019, which may not have been properly torqued during assembly. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA412.

File Under: <Body>

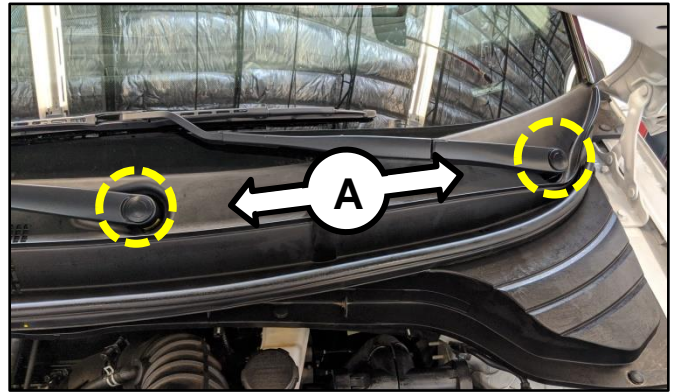
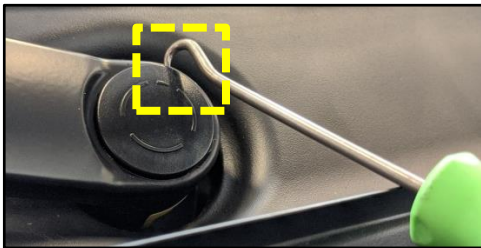
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- Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Repair Procedure:

1. Open the hood.

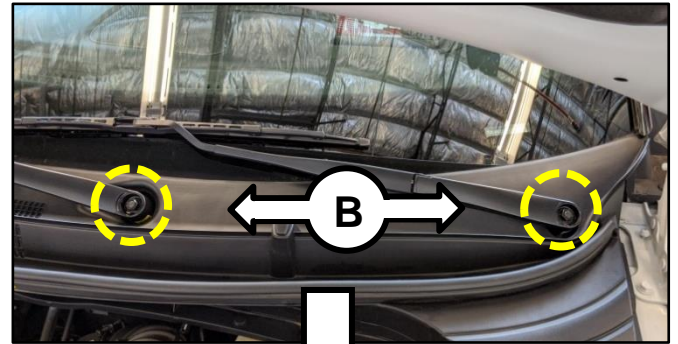


2. Carefully, remove the two (2) left and right wiper arm retaining bolt caps (A) by inserting a pick tool where shown.

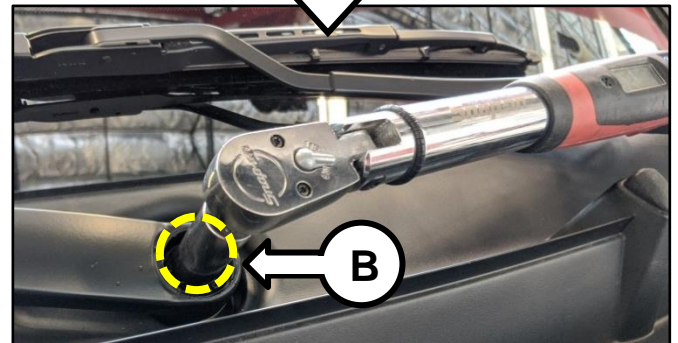


3. Tighten the two (2) left and right wiper arm retaining bolts (B) to specifications.

Torque specification for nut(s) (B):
16.6 – 19.5 lb.ft (22.6 – 26.5 N.m,
2.3 – 2.7 kgf.m)



4. Reinstall the wiper arm bolt caps and close the hood.



4. Reinstall the wiper arm bolt caps and close the hood.

5. This service action is now complete.

SUBJECT:

SERVICE ACTION: RETIGHTENING WIPER ARM NUTS (SA412)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Soul (SK3, SK3 EV)	November 4, 2019 to December 12, 2019

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	98136 4D000	0	(SA412) Wiper Arm Nuts Retightening	190141R1	0.2 M/H	N/A	0

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA412 when accessing the WebDCS system.