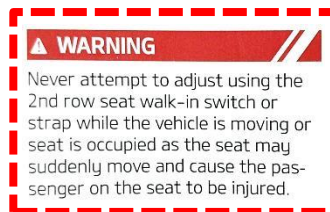
	GROUP <b>Service Campaign</b>	MODEL <b>2020MY Telluride (ON)</b>
	NUMBER <b>SC183</b>	DATE <b>January 2020</b>
<b>VOLUNTARY SERVICE CAMPAIGN</b>		
<b>SUBJECT: TELLURIDE OWNER'S MANUAL UPDATES (SC183)</b>		

This bulletin provides information to (1) correct a typographical error on the Maximum Tongue Weight, and (2) add a Warning label to the manual regarding the adjustment of the 2nd row seat while the vehicle is in motion or the seat is occupied on some 2020MY Telluride (ON) vehicles produced from January 10, 2019 through October 29, 2019. Please start performing the owner's manual updates as instructed below on any affected vehicles currently in your inventory. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

**NOTE: The two (2) stickers have been included with the Owner Notification letters with instructions (shown below) for the owners to affix the stickers in their vehicle's owner's manual.**

- Affix the **WARNING** sticker after the section titled **Folding 2<sup>nd</sup> Row Seat** in **Section 3**.

**Note:** The page number may vary in the owner's manual.



- Affix the chart sticker with the corrected towing specifications over the existing chart located in the **Trailer Towing** section of the vehicle's owner's manual. The chart is located in **Section 5**.

**Note:** The page number may vary at the end of the information titled: "If you decide to pull a trailer..."

Item	lbs. (kg)	
	Lambda II 3.8 GDI ATK	
Maximum trailer weight	Without brake system	1,650 (750)
	With brake system	5,000 (2,267)
Maximum tongue weight	500 (227)	

**NOTE:** The above WARNING may have already been added to your manual. If that is the case, you can discard this sticker.

## \* NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Service Campaign>

Circulate To:  General Manager     Service Manager     Parts Manager  
 Service Advisors     Technicians     Body Shop Manager     Fleet Repair

**Procedure:**

1. Refer to the "Safety Features of Your Vehicle (**Section 3**) → Seat → Folding 2<sup>nd</sup> row seat" in the Owner's Manual and apply part number UT160 SC183A label under the warnings page as shown.

**NOTE:** The above WARNING may have already been added to your manual. If that is the case, you can discard this sticker.

**NOTE:** Page number may vary. The image shown is for reference use only.

Safety features of your vehicle Seat

means the seatback is locked completely.

2. Return the rear seat belt to the proper position.
3. When the seatback is completely installed, check the seatback folding lever again.

Folding 2nd row seat



OON038037NR

This feature allows you to fold seats in the 2nd row while the liftgate is open.

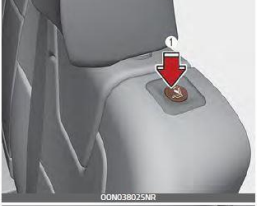
1. Press the folding switch of the seatback located on the left and right sides of the liftgate.
  - L: Folding the left seat in the 2nd-row
  - R: Folding the right seat in the 2ndrow

You can use additional space by folding the seatback forward.


2. If the seatback is not fully folded, try folding again to make it completely folded.

WARNING

Never attempt to adjust us 2nd row seat walk-in switch strap while the vehicle is in motion as the seat may suddenly move and cause the passenger on the seat to be injured.



OON038025NR



OON038025NR

2. Refer to the "Driving Your Vehicle (**Section 5**) → If you decide to pull a trailer" in the Owner's Manual and apply part number UT160 SC183 label over the existing "Maximum trailer/tongue weight" chart as shown.

Driving your vehicle Trailer towing

**Maintenance when trailer towing**  
Your vehicle will need service more often when you regularly pull a trailer. Important items to pay particular attention to include engine oil, automatic transmission fluid, axle lubricant and cooling system fluid. Brake condition is another important item to frequently check. Each item is covered in this manual, and the Index will help you find them quickly. If you're trailering, it's a good idea to review these sections before you start your trip.

Don't forget to also maintain your trailer and hitch. Follow the maintenance schedule that accompanied your trailer and check it periodically. Preferably, conduct the check at the start of each day's driving. Most importantly, all hitch nuts and bolts should be tight.

CAUTION

**Air conditioning (A/C)**  
Do not use the air conditioning while using your vehicle to tow uphill. Due to higher load during trailer usage, overheating might occur on hot days or during uphill driving.

- When towing check transmission fluid more frequently.

If you do decide to pull a trailer

Here are some important points if you decide to pull a trailer:

- Consider using a sway control. You can ask a hitch dealer about sway control.
- Do not do any towing with your vehicle during its first 1,200 miles (2,000 km) in order to allow the engine to properly break in. Failure to heed this caution may result in serious engine or transmission damage.
- When towing a trailer, be sure to consult an authorized Kia dealer for further information on additional requirements such as a towing kit, etc.
- Always drive your vehicle at a moderate speed (less than 60 mph (100 km/h)).
- On a long uphill grade, do not exceed 45 mph (70 km/h) or the posted towing speed limit, whichever is lower.
- The chart contains important considerations that have to do with weight:

Item	lbs. (kg)	
	Lambda II 3.8 G	
Maximum trailer weight	Without brake system	1,650 (75)
	With brake system	5,000 (2,267)
Maximum tongue weight		500 (227)

3. Campaign is completed.

SUBJECT:

## TELLURIDE OWNER'S MANUAL UPDATE (SC183)

## AFFECTED VEHICLE RANGE:

Model	Production Date Range
Telluride (ON)	January 10, 2019 through October 29, 2019

## REQUIRED PART:

Part Name	Part Number	Figure														
Rear 2 <sup>nd</sup> Row Seat Label	UT160 SC183A	<p><b>▲ WARNING</b></p> <p>Never attempt to adjust using the 2nd row seat walk-in switch or strap while the vehicle is moving or seat is occupied as the seat may suddenly move and cause the passenger on the seat to be injured.</p>														
Towing Tongue Weight Label	UT160 SC183	<table border="1"> <thead> <tr> <th rowspan="2">Item</th> <th colspan="2">lbs. (kg)</th> </tr> <tr> <th>Without brake system</th> <th>Lambda II 3.8 GDI ATK</th> </tr> </thead> <tbody> <tr> <td>Maximum trailer weight</td> <td>1,650 (750)</td> <td></td> </tr> <tr> <td></td> <td>With brake system</td> <td>5,000 (2,267)</td> </tr> <tr> <td>Maximum tongue weight</td> <td colspan="2">500 (227)</td> </tr> </tbody> </table>	Item	lbs. (kg)		Without brake system	Lambda II 3.8 GDI ATK	Maximum trailer weight	1,650 (750)			With brake system	5,000 (2,267)	Maximum tongue weight	500 (227)	
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## WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	UT160 SC183	1	(SC183) Owner's Manual Update Label Inspection and/or Installation	190A37R0	0.2 M/H	UT160 SC183A	1

**\* NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC183 when accessing the WebDCS system.