

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors
Detroit Diesel Distributors – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on DTNAConnect

REF #: ICI20-002
Effective: 01/16/2020
Release: 01/16/2020

SUBJECT: DDC Revised Bulletins – D19R2 & D19M5

This letter is to inform you that revised bulletins for two Detroit Diesel campaigns have been posted on DTNAConnect. Please print and use the revised bulletins for all work from this point forward.

- **Recall D19R2** – GHG17 MDEG Platform DD8 – Software Reprogramming for California Inspection and Maintenance

REVISION: Page 3 of the bulletin under “Corrective Procedure” for step 2 to be referenced by all authorized dealers/distributors via DTNAConnect.

- **Field Service D19M5** – GHG17 Detroit DD5 Software Reprogramming for Thomas Built Buses Applications

REVISION: Page 4 of the bulletin under “Corrective Procedure” for step 2 to be referenced by all authorized dealers/distributors via DTNAConnect.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.