

View Message

Sent on	01	07	2020	Expires on	01	21	2020
From	Parts and Service Division						
Subject	Request for Parts: 2017-2020 CR-V Brake Fluid Leak						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017-2020 CR-V Brake Fluid Leak

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iV* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2020 CR-Vs with a customer complaint of a brake fluid leak. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Brake fluid leak is traced to the brake pipe U.
2. Vehicle has not been in a collision.
3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.