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|  | Technical Service Bulletin | Transaction No: | 2022548/8 |
| 19-17-01 - Identifying and Mixing Volkswagen Engine Coolants (U.S. Only) | | Release date: | 01/09/2020 |
| | | | |

Condition

| Applicable Vehicles | | | | | |
|------------------------|-----------|-----------|-------------|----------------|--------------|
| Model(s) | Year | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
| All (except Routan) | 1994-2019 | All | All | All | All |

| Revision Table | | | |
|-----------------|----------------|----------------|--|
| Instance Number | Published Date | Version Number | Reason For Update |
| 2022548/8 | 1/9/2020 | 19-17-01 | To remove G12evo. |
| 2022548/7 | 1/8/2020 | 19-17-01 | To add additional models and model year applicability along with new coolant type. |
| 2022548/6 | 4/30/19 | V191701 | To add additional models and model year applicability. |
| 2022548/1 | 3/17/10 | V191002 | Original publication. |

Discontinuation and mixing of Volkswagen approved engine coolants.

Technical Background

Coolants G11, G12, G12+ and G12++ have been replaced by an improved version.

G13 Coolant is introduced on all engines.

Production Solution

No production change required.

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Service

Identify which coolant the vehicle was filled with from the factory.

The photo below shows the color of each type of engine coolant.



Legend:

G11 - green-blue

G12 - red

G12+ and G12++ - purple

G13 (Not pictured) - purple



Note:

The photo above is for color identification only, your packaging may vary.

The table below identifies which coolant can be added to the factory coolant.



Note:

G12+, G12 ++ and G13 coolants are lifetime coolants when used exclusively in the coolant system (not mixed with other coolants).

Coolants can be mixed, as described in the chart, but it is always a best practice to change the coolant due to reduced corrosion protection when coolants are mixed.

Coolants can be mixed, as described in the chart, when adding / topping off fluid levels. When the coolant is changed due to a cooling system issue, the cooling system should be drained and filled using published procedures in Elsa.

The table is read by identifying the factory filled coolant at the top, and comparing to the available service coolants to the left. (Example: If the car was factory filled with G12++ the coolant allowed is G12++ or G13).

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| | | Factory Filled Coolant | | | | |
|-------------------|-------|------------------------|---------------|----------------|-----------------|---------------|
| Can be mixed with | | G11 1994>> | G12 1996>> | G12+ 2000>> | G12++ 2005>> | G13 2008>> |
| Service Coolants | G11 | Y | N | N | N | N |
| | G12 | N | Y | N | N | N |
| | G12+ | Y* | Y | Y | N | N |
| | G12++ | Y* | Y | Y | Y | Y |
| | G13 | Y* | Y | Y | Y | Y |

* When mixing G11 with G12+, G12++ or G13, the coolant becomes brown, this is normal



Tip:

If a vehicle is found to have the incorrect coolant, the cooling system should be drained using the repair manual procedures in Elsa and then filled with the correct coolant.



Note:

Cooling system drain and fill due to coolant mixing or incorrect coolant is not covered by warranty.

Warranty

Information only.

Required Parts and Tools

No Special Parts required.

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.