Dorman Product Alert Bulletin

December 3rd 2019

Product Category: Diesel Exhaust Fluid Injector

Part Number(s): 904-7909

904-7910 NO

Destroy in Field: NO Return Authorization: Yes

Return Location: Dorman Products, 3400 East Walnut Street, Colmar, PA 18915

Issue Credit: Please be sure to code return with <RGA-Q> number on outside of container

Apply to Defective All: No

Return for Inspection Instructions:

Dorman requests that inventory be returned for part # noted above including all date codes.

Dorman is conducting an inspection on this SKU including all date codes that have been shipped.







904-7909 and 904-7910

Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

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Return Instructions:

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (crdorman@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA Q-Number ______

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.