



SERVICE BULLETIN

Number: 20-001

Date: 1/10/2019

Product Improvement Electric Heat Valve Berkshire Coach Vehicles

Trans/Air has become aware of isolated instances on Berkshire Coach vehicles where the electric heat valve on rooftop systems fails to open or close. This will either cause hot coolant to move into heat coil during cooling mode, or have no hot coolant moving through the heat coil during heat mode.

If you are the end user please contact your Berkshire Coach dealer or any Trans/Air authorized service center at your convenience to have this improvement implemented at no charge to you. If you are a dealer or service center, please contact Trans/Air to have the retrofit kit sent to you.

<u>Trans/Air Product:</u>	Heat valve part number 213033 used on the RT65 or RT96 rooftop system.
<u>Symptoms:</u>	Symptoms would be either no hot coolant through the heat coil during heat mode, or hot coolant moving into heat coil during cooling mode.
<u>Cause:</u>	Malfunctioning electric heat valve.
<u>Corrective Action:</u>	Install retrofit kit # 5031589 (Drawing attached) to replace malfunctioning valve with a different valve (part number 213046).
<u>Compensation:</u>	Special authorization code for installing the 19-004A. Flat rate 1.5 hours.
<u>Authorization:</u>	Craig Smith, Warranty Manager
<u>Distribution:</u>	Dealers and End users

Electric heat valve is located underneath the bus along the frame rail, located on the passenger side on the F550, or the driver's side on the E350/E450.

For questions, please call Trans/Air Mfg. at 800-673-2446

Craig Smith	Ext. 226	csmith@transairmfg.com	(Warranty Manager)
Jen Wagner	Ext. 267	jwagner@transairmfg.com	