



**IMPORTANT SERVICE
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:

IB19-E-001A

ISSUE DATE:

APRIL 2019

GROUP:

SUSPENSION

FTR FRONT END NOISE

AFFECTED VEHICLES

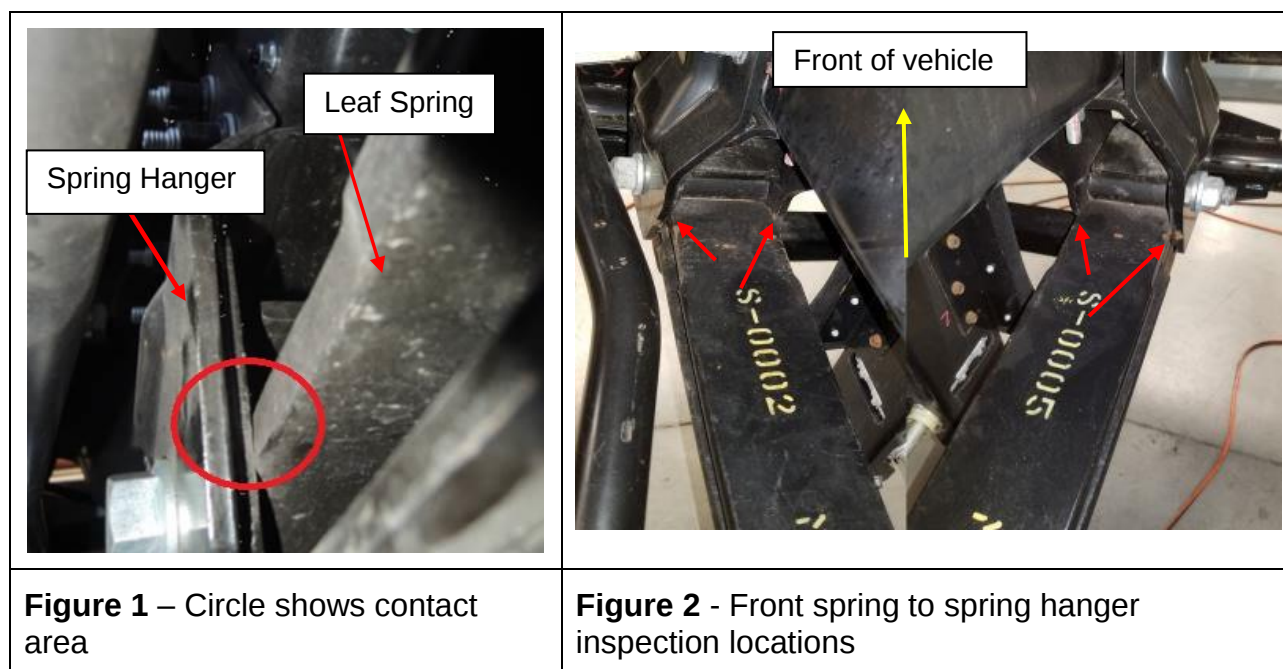
- 2018-2020 MY Isuzu FTR vehicles produced prior to January 10, 2019

This bulletin supersedes information bulletin IB19-E-001 in order to add a workshop manual (WSM) reference and parts information. Please discard previous bulletin IB19-E-001.

INFORMATION

Some customers may complain about a clunking noise coming from the front end typically heard when turning into an uneven road surface or while turning and hitting a bump. This clunking noise may be caused by the front leaf spring contacting the spring hanger as shown in Figure 1.

Inspect the four locations at the front spring forward hanger, as shown with red arrows in Figure 2, for evidence of contact. If evidence of contact is present, replace both front leaf springs with updated leaf springs by following the procedure set forth in the applicable WSM. This will increase the clearance and prevent contact in the future. (See Table 1.)



PARTS INFORMATION

TABLE 1

Part Number	Description	QTY
8-97532-429-0	LH Front Leaf Spring	1
8-97532-430-0	RH Front Leaf Spring	1

Important: Anytime a U-bolt is loosened or removed a new U-bolt must be used.

WARRANTY INFORMATION

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
E3137	REPLACE SPRING ASSEMBLY, FRONT LEAF BOTH	Refer to Isuzu Labor Time Guide