VOLVO CAR SERVICE AND PARTS BUSINESS



Technical Journal

SPA Hybrid Irregular electrical distance to empty after software upgrade

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REF NO:	ISSUING DEPARTMENT:	CAR MARKET:		
TJ 33931.3.0	Technical Service	United States and Canada		
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:	
	7510 Volvo Car USA	2018-09-11	2018-09-18	
FUNC GROUP: 3113	FUNC DESC: Battery, high voltage	Page	1 of 2	

"Right first time in Time"

Attachment

Vehicle Type

Туре		Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX	BC						2016-2019		-	201526-201839
2XX	BR						2018-2019		-	201717-201839

CSC Customer Symptom Codes

Code	Description	
YN	High voltage battery/Discharged/poor charge	
YL	On board charger/No/reduced/incorrect function/With external cable	
YM	On board charger/No/reduced/incorrect function/While driving	
FB	Text window and warning symbol/Other problems	

VST Operation Number

VST Operation Number	Description	
36004-2	Software control module downloading	

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DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
BECM	P0CA400	Intermittent
BECM	U029A00	Intermittent
BECM	P0DAF00	Intermittent
BECM	P0DB300	Intermittent
BECM	P0DB700	Intermittent
BECM	P0DBB00	Intermittent
BECM	P0DBF00	Intermittent
BECM	P0DC300	Intermittent

Rows beginning with * are modified

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Text

DESCRIPTION:

It is possible that the vehicle displays irregular and very low electrical distance (range) after software upgrade, specifically after BECM (Battery Energy Control Module) software that was released 18w17. This BECM software may, in combination with specific vehicles, cause the Electric Range displayed in the DIM to be unreasonably low or to fluctuate.

Additionally, one or more of the stated DTC's may be set in the vehicle.

To resolve the above description, please follow advice under service.

SERVICE:

*Improved BECM SW has been released. *Perform an upgrade of the software according to TJ 31543.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3113.