



Technical Journal

TITLE:

Hard to fill fuel due to frozen filler pipe

REF NO: TJ 34215.3.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2019-04-02	STATUS DATE: 2019-04-11
FUNC GROUP: 2340	FUNC DESC: Fuel tank, fuel lines, evaporator system	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
Fuel hatch.PNG	0.0780 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
225							2019-2019	21	0000001-0332998	201817-201911
225							2019-2019	22	0000001-0334276	201838-201911
227							2019-2019	21	0000001-0004463	201846-201911
234							2017-2018	21	0000350-0039206	201617-201745
235							2017-2019	21	0000160-0095082	201624-201840
236							2017-2019	21	0000098-0075791	201646-201840
246							2018-2019	21	0000001-0357537	201717-201911
246							2018-2019	25	0000001-0364634	201728-201911
246							2018-2019	36	0000001-0357642	201746-201911
256							2016-2019	21	0000001-0453709	201505-201840
256							2016-2019	21	0000001-0453709	201505-201840

CSC Customer Symptom Codes

Code	Description
BT	Fuel system/Slow fuel tank fill or spitback
8H	Fuel-filler door/Hard/impossible to open
8I	Fuel-filler door/Hard/impossible to close



VST Operation Number

VST Operation Number	Description
98721-2	Lock unit fuel tank filler cover replace acc. to TJ34215

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

* Vehicle type added.

If customer complains about difficulties to refuel due to frozen filler pipe, please follow advise under “service”.

SERVICE:

*New fuel hatch for XC60, V60 and V60CC was released 2019w11.

Replace the fuel hatch according to VIDA. New fuel hatch was released 2018w40(90 cluster) with new sealing concept. See attachment.

*Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data: VST Op Number 98721-2 Lock unit fuel tank filler cover replace acc. to TJ34215.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 2340.

To view TJ attachment continue to next page. This TJ has one attachment.

