



# Technical Journal

TITLE:  
**Knocking/ Popping noise at left turn**

<b>REF NO:</b> TJ 34365.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2019-07-08	<b>STATUS DATE:</b> 2019-07-08
<b>FUNC GROUP:</b> 2180	<b>FUNC DESC:</b> ENGINE MOUNTING	Page 1 of 2	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2019		-	201835-201921
225							2019-2019		-	201817-201921
227							2019-2019		-	201846-201921
234							2017-2019		-	201617-201921
235							2017-2019		-	201624-201921
236							2017-2019		-	201646-201921
238							2017-2019		0000001-0138493	201646-201921
246							2018-2019	21	-	201717-201921
246							2018-2019	36	0024576-0426882	201746-201925
256							2016-2019		-	201505-201921

## CSC Customer Symptom Codes

Code	Description
WY	Suspension/Clicking/clonking noise/Unsure when/at all times
X1	Suspension/Unusual noise
X8	Steering/Unusual noise/At full turn
H1	Body frame/Squeak/rattle/Front outer body



## VST Operation Number

VST Operation No.	Description
21813-2	Engine pad right replace

## DTC Diagnostic Trouble Codes

### Text

#### DESCRIPTION:

If the vehicle has a knocking/popping noise at left turn from the right engine pad follow "service".

#### SERVICE:

Replace to new engine pad according to VIDA.

#### WARRANTY CLAIM INFO:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 21813-2.

#### VEHICLE REPORT:

Yes, please submit a Vehicle Report if service solution described in this TJ has no effect with findings, useful information and a sound file and/or an movie. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 2180.