



Technical Journal

TITLE:

4 Cylinder VEP engine: Castrol Edge Professional V 0W-20 Synthetic oil

REF NO: TJ 34740.1.2	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2019-07-24	STATUS DATE: 2019-07-25
FUNC GROUP: 2299	FUNC DESC: Lubric. and oil syst. miscellaneous	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
134							0-0		-	0-0
136							0-0		-	0-0
137							0-0		-	0-0
138							0-0		-	0-0
155							0-0		-	0-0
156							0-0		-	0-0
157							0-0		-	0-0
224							0-0		-	0-0
225							0-0		-	0-0
227							0-0		-	0-0
234							0-0		-	0-0
235							0-0		-	0-0
238							0-0		-	0-0
246							0-0		-	0-0
256							0-0		-	0-0
536							0-0		-	0-0



CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

All model year 2019 and 2020 vehicles for the U.S. and Canadian markets are delivered from the factory with Castrol Edge Professional V 0W-20 Synthetic oil.

Any services or repairs on model year 2019 and 2020 vehicles requiring the replacement of engine oil must be performed using only Castrol Edge Professional V 0W-20 Synthetic oil.

Volvo will not pay any oil maintenance claims that are performed without using Castrol Edge Professional V 0W-20 Synthetic oil.

All model year vehicles (2015-) with a VEP(4Cylinder) engine that require engine replacement or engine rebuild must use Castrol Edge Professional V 0W-20 Synthetic oil. It is required to notify the customer of this change for future maintenance services.

SERVICE:

It is acceptable to use Castrol Edge Professional V 0W-20 Synthetic oil on all model year VEP 4 cylinder 2.0L engines.

Please refer to VIDA for current fill volumes:

VIDA>Information> Product Specifications> Specifications, mechanical > 2 Engine with mountings and equipment > General > Lubricants, engine

The vehicle's Owner's Manual currently reflects the global recommendation for oil viscosity. The U.S. and Canadian markets will follow the extreme driving conditions recommendation.

As noted in the vehicles owner's manual.

Extreme driving conditions:

Volvo's VCC RBS0-2AE/SAE 0W20 oil is recommended for extreme conditions

VEHICLE REPORT:

Please follow the general TIE Reporting guidelines available in the TIE system under "Instructions" or the SPJ 27125 TIE Quick Guide.

When submitting a Vehicle Report for a condition described in this TJ, use concern area "Vehicle Report and sub concern area "Support Not Needed" with function group 2299.