



# Technical Journal

TITLE:  
**New Model Year 2020; Initial quality reporting**

<b>REF NO:</b> TJ 34763.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2019-04-29	<b>STATUS DATE:</b> 2019-07-01
<b>FUNC GROUP:</b> 0983	<b>FUNC DESC:</b> TECHNICAL REPORTING	Page 1 of 2	

“Right first time in Time”

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
22X							2020-2020		0000000-9999999	201920-201945
23X							2020-2020		0000000-9999999	201920-201945
246							2020-2020		0000000-9999999	201920-201945
256							2020-2020		0000000-9999999	201920-201945
536							2020-2020		0000000-9999999	201920-201945

## CSC Customer Symptom Codes

Code	Description
IC	Navigation/Updates of information slow/does not work
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

## VST Operation Number



## **DTC** Diagnostic Trouble Codes

### **Text**

#### **DESCRIPTION:**

With the launch of the New Model Year 2020, VCC would like to receive early indications on the initial quality and impressions of the car.

#### **SERVICE:**

Please submit a Vehicle report on each issue you have knowledge about, not only limited to what a technician in the workshop is confronted with, but also sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars at VCC.

Pictures, movies, sound files and log files will help us enormously.

#### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group XXXX.