VOLVO CAR SERVICE AND PARTS BUSINESS



### **Technical Journal**

#### TITLE: Loose Outer Window Seal on Door

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:		
TJ 35038.1.1	Technical Service	United States and Canada		
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:	
	7510 Volvo Car USA	2019-07-16	2019-07-19	
FUNC GROUP: 8451	FUNC DESC: Sealing moulding for side door	Page	1 of 7	

#### "Right first time in Time"

#### Attachment

File Name	File Size
Loose OWS Rework.pptx	1.3886 MB

#### Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2020		-	201835-201933

#### **CSC** Customer Symptom Codes

Code	Description
M3	Exterior trim/components/Moldings, trim loose
M4	Exterior trim/components/Moldings, trim poorly aligned or fit
ZP	Sealings doors, windows, lids/Loose, poor fit, warped

#### VST Operation Number

VST Operation Number	Description
84122-2	Trim Moulding door glass lower edge replace

#### **DTC** Diagnostic Trouble Codes

Rows beginning with \* are modified

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#### Text

#### **DESCRIPTION:**

Left Rear door outer window seal may be loose or become loose. In some case other doors may have a loose seal also.

#### **SERVICE:**

If window moulding is found loose, add a piece of tape on moulding edge as shown in the attachment using (US Wurth PN. 1894912), (Canada Wurth PN. 894.910).

Note: The moulding does not need to be replaced.

#### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support Needed", use function group 8451.

To view TJ attachment continue to next page. This TJ has one attachment.

# LOOSE OWS REWORK





1. Identify car needing repair (loose OWS).

2. Unseat OWS enough to apply tape.

### LOOSE OWS REWORK P. 2





3. Obtain 15-25 mm piece of tape (3/4-1 inch).

4. Apply tape to flange where door begins to bend upward.

### LOOSE OWS REWORK, P. 3



**NOTE**: It is critical that the tape is not applied to the bend at the bottom of the flange, or the tape will be visible after the OWS is seated.



#### **ISSUE DATE**

### LOOSE OWS REWORK, P. 4

6. Reseat OWS. Use fingers to get to the initial position, and finish with a mallet.



5. Fold tape around flange.



#### ISSUE DATE TO CHANGE THIS, USE "INSERT" RIBBON AND "HEADER/FOOTER" BUTTON. REMEMBER TITLE, ISSUER (NAME & CDS-ID), ISSUE AND SECURITYCLASS.

## LOOSE OWS REWORK P. 5

7. Ensure the entire OWS is seated and that the tape is not showing anywhere.

**NOTE**: This step is extremely critical to quality, as this is a very visible area to our customers.



