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GROUP: 31 - Collision Bulletins

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SUBJECT:

Use of Salvage/Recycled Parts

OVERVIEW:

This bulletin involves discussing FCA US LLC position with regard to collision repair industry awareness regarding the use of recycled or salvage parts.

MODELS:

1996 - Current (All) All FCA Group Vehicles

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

DISCUSSION:

Many factors can influence the integrity and quality of salvage parts including but not limited to weather, previous damage, improper removal or transfer of parts. Because of this, FCA US LLC does **NOT** approve the use of salvage or recycled parts in the event that collision repairs are necessary.

FCA US LLC airbag and restraint systems are carefully designed and engineered to protect the safety of all passengers. Using salvaged restraint systems could affect the timing and performance of these safety systems. FCA US LLC only approves the use of new airbag systems and components, installed using original FCA repair procedures. Using salvage parts can lead to the following events:

- Compromised crush zones caused by previous repairs.
- Additional installation time due to variations in fit and finish.
- Exposure to adverse elements and conditions that have not been considered by FCA US LLC.
- Require additional repair time based on variations in storage and delivery practices.

FCA US' limited warranties only apply to genuine FCA original equipment parts. FCA US LLC is not responsible for any costs associated with part failure caused by use of any parts other than FCA US genuine replacement parts.

POLICY:

Information Only.