



NUMBER: 23-031-19

GROUP: 23 - Body

DATE: November 2, 2019

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This service bulletin is also being released as Rapid Response Transmittal (RRT) 19-089, dated November 02, 2019. All applicable sold and un-sold RRT VINs have been loaded. To verify that this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

SUBJECT:

Water Leak At Lower Center Of Windshield

OVERVIEW:

This bulletin involves inspecting for leaks at lower center of the windshield and sealing if necessary.

MODELS:

2019 (JL) Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after July 01, 2019 (MDH 0701XX) and on or before July 05, 2019 (MDH 0705XX).

SYMPTOM/CONDITION:

Customers may comment on the following:

- Water leaking or wind noise coming from the lower center of the windshield.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the Diagnosis/inspection . **This RRT only applies to vehicles on the RRT VIN list.**

1. Apply soapy water into the molding gap at the bottom center windshield glass (Fig. 1) .



Fig. 1
Inspect for Leaks

2. Apply compressed air to the center lower windshield molding gap (Fig. 2) .



Fig. 2
Apply Compressed Air

3. Look for signs of water or bubbles on the dash top. Use masking tape to isolate area (Fig. 3) .



Fig. 3
Inspection Area

4. Is either water or bubbles found?

- YES >>> Proceed to [Step 1](#) of the Repair Procedure.
- NO >>> This bulletin has been completed, use inspect LOP (23-30-50-9C) to close the active RRT.

PARTS REQUIRED:

Qty.	Part No.	Description
1	04467708	Silicone Windshield and Glass Sealer

REPAIR PROCEDURE:

1. Dry the area using compressed air and towels.
2. Obtain Mopar Silicone Windshield & Glass Sealer 04467708.

3. Mask the dash to prevent excess material contacting the interior (Fig. 4) .

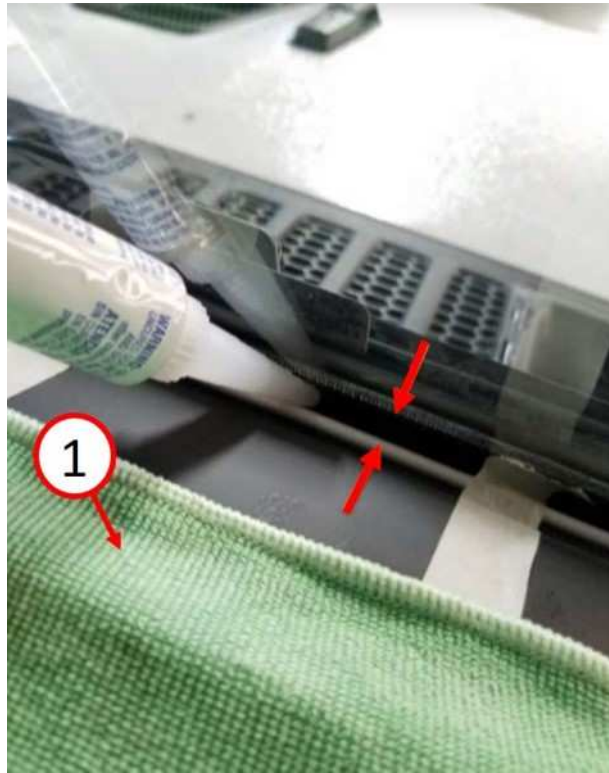


Fig. 4
Apply Sealer

1 - Masked Dash Area

4. Apply a generous amount of sealer to the area between the glass and windshield frame. Follow product guidelines for curing (Fig. 4) .
5. Re-test the area after the silicone has dried per the manufactures specified dry time.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-30-50-9C	Inspect Windshield for Leaks (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-30-50-9D	Inspect and Repair Windshield Leaks (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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