

NUMBER: 18-023-19 REV. B

GROUP: 18 - Vehicle Performance

DATE: November 1, 2019

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This bulletin supersedes Service Bulletin 18-023-19 REV. A, dated July 10, 2019, which should be removed from your files. All revisions are highlighted with **asterisks** and include an additional note and step in the repair procedure.

SUBJECT:

Flash: Powertrain Control Module (PCM) Updates

OVERVIEW:

This bulletin involves reprogramming the PCM with the latest available software.

MODELS:

2019 (KL) Jeep Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, LATAM, APAC and EMEA.

NOTE: This bulletin applies to vehicles built on or before January 18, 2019 (MDH 0118XX) equipped with a 3.2L V6 24V VVT Engine W/ESS (Sales Code EHK).

SYMPTOM/CONDITION:

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following DTCs:

- P06EF Engine Restart Performance.
- P0456 EVAP System Small Leak.

NOTE: **If DTC P0456 is present use the wiTECH Small Leak Verification test (SLVT) to determine if a leak is present in the system.**

- C1252 Vacuum Pump Control Circuit Performance Or Incorrect Operation.
- P06DA Engine Oil Pressure Control Circuit.
- P06DD Engine Oil Pressure Control Circuit Stuck Off.
- P06DE Engine Oil Pressure Control Circuit Stuck On.
- B25C7 Driver Door Ajar Switch 2 Circuit Low.
- B25C8 Driver Door Ajar Switch 2 Circuit High.
- B25C9 Driver Door Ajar Switch 2 Stuck Closed.
- B25CB Driver Door Ajar Switch 1/Driver Door Ajar Switch 2 Correlation.
- C10D0 Electronic Park Brake Module Deactivated.
- P0EA5 DC/DC Converter 2 Performance.
- P0EA6 DC/DC Converter 2 Over Temperature.
- P2299 Brake Pedal Position/Accelerator Pedal Position Incompatible.
- U0128 Lost Communication With Park Brake Control Module.
- U0151 Lost Communication With Occupant Restraint Controller.
- U0416 Implausible Data Received From Esp.
- U0418 Implausible Data Received From Brake System Control Module 1.

- U0599 Invalid Data Received From DC to DC Converter Control Module "A".
- U0299 LOC With DC-DC Convertor 2.
- U1409 Implausible LF WSS Received.
- U140A Implausible RF WSS Received.
- U059A Invalid Data Received From DC to DC Converter Control Module "B".
- C0542 Brake Pressure Sensor 2 Circuit Low.
- C0543 Brake Pressure Sensor 2 Circuit High.
- P258A Electric Vacuum Pump Circuit (turn MIL off, switch to 1 trip fault).
- P0616 Starter Control Circuit Low.
- P0617 Starter Control Circuit High.
- P0607 ECU Internal Performance.
- P3032 Barometric Pressure Sensor Performance Plausibility.
- P0071 Ambient Air Temperature Sensor Performance.

Some customers may also experience one or more of the following conditions:

- Engine doesn't restart after a Engine Start/Stop (ESS) event.
- Erroneous display of "Cruise Control Unavailable Below Min Speed".
- Erroneous display of "Speed Limited In 4LO" while in 4HI.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer describes the symptom/condition listed above or if the technician finds DTCs, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- 1. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
- 2. Clear any DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
- 3. **Perform a hard reset on the PCM using wiTECH.**
- 4. Turn the ignition off for a minimum of 30 seconds to complete the flash.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Cat- egory	Amount
18-19-06-9F	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 6 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must use failure code CC with this Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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