Technical Bulletin 002/19

Date: 09/07/2019

Subject: **New Dealer Portal & RMI**

Product: **MV Agusta All models**

Dear Dealer,

In order to improve the service level of the MV Agusta network, we are pleased to inform you that the new **MV Agusta dealer portal** containing the **RMI (Repair & Maintenance Information)** area, will be available next July 15th 2019.

This new portal has been designed to try to simplify the daily activities that you can usually manage, thanks to the contents that can be searched by vehicles **Models** or by **VIN**.

Inside the new portal you will always find the most up-to-date information regarding MV Agusta models; Workshop Manuals, Wiring Diagrams, Technical & Service Bulletins, Promotions, Recall Campaigns and much more.

The portal is constantly updated, some areas will be populate in the coming months and we kindly ask you to contribute to improving the portal by reporting any notes to us in the Ticket section → Technical Support Ticket

The Login procedure is shown below.
*For users already registered on the previous RMI portal, Username and Password remains unchanged, otherwise please follow the registration procedure.

Enjoy your browsing with new MV Agusta dealer portal

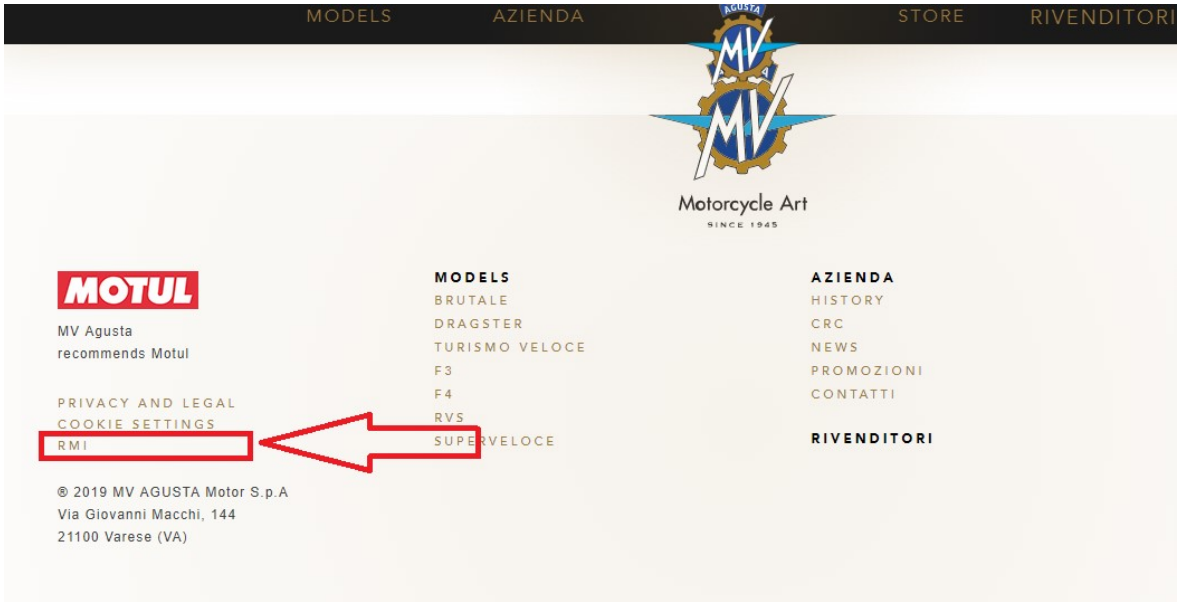
Best Regards,

MV AGUSTA MOTOR S.p.A.
Technical Service Department

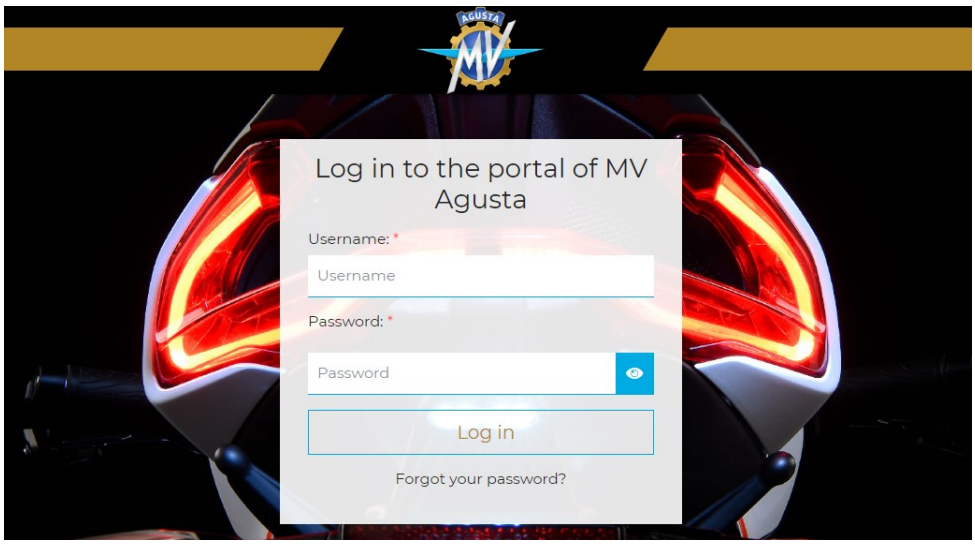
1. Connect to www.mvagusta.com website



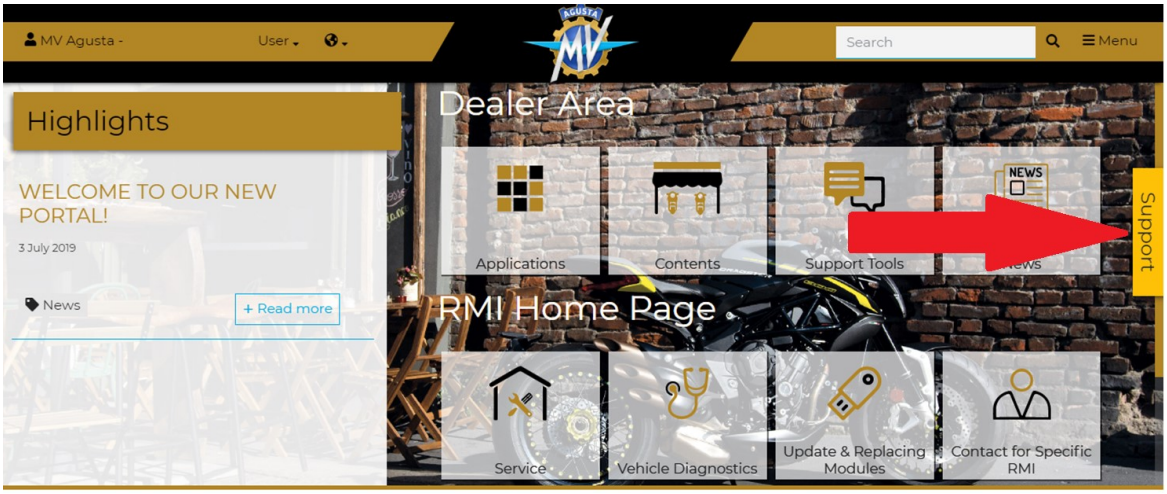
2. Scroll down the page and click on “RMI”:



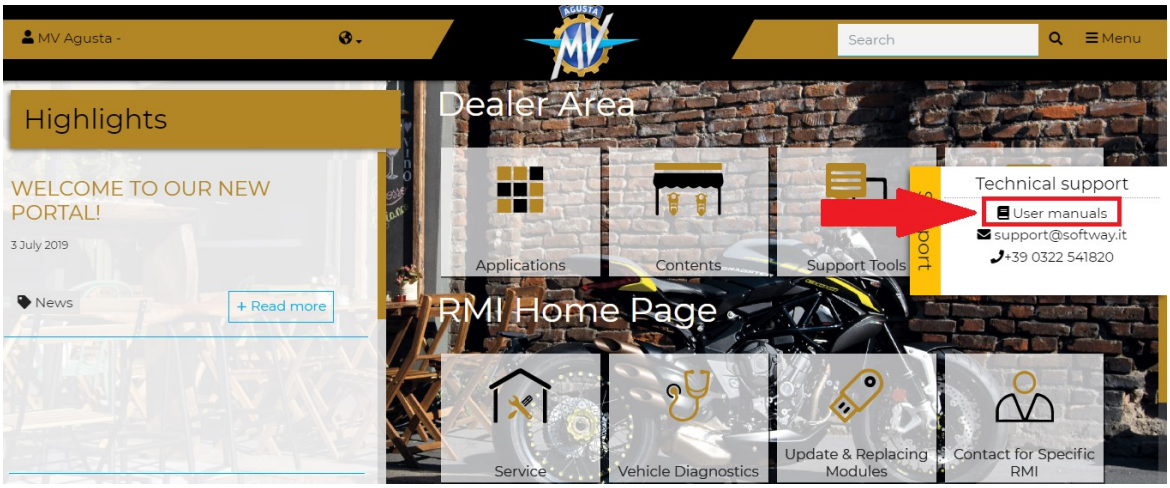
3. Insert Username & Password* :



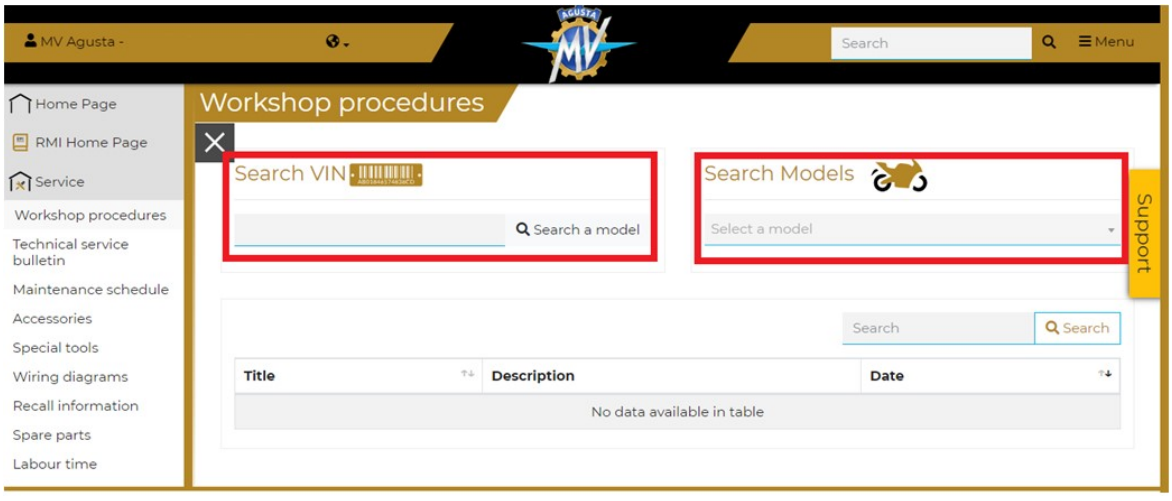
4. After logging in, you can browse in the new Dealer portal.



5. Click on the right label "Support" and then on "User manuals" to download the User Manuals that will allow you to take advantage of the operations of new portal. **Read the User Manuals before browsing the portal.**

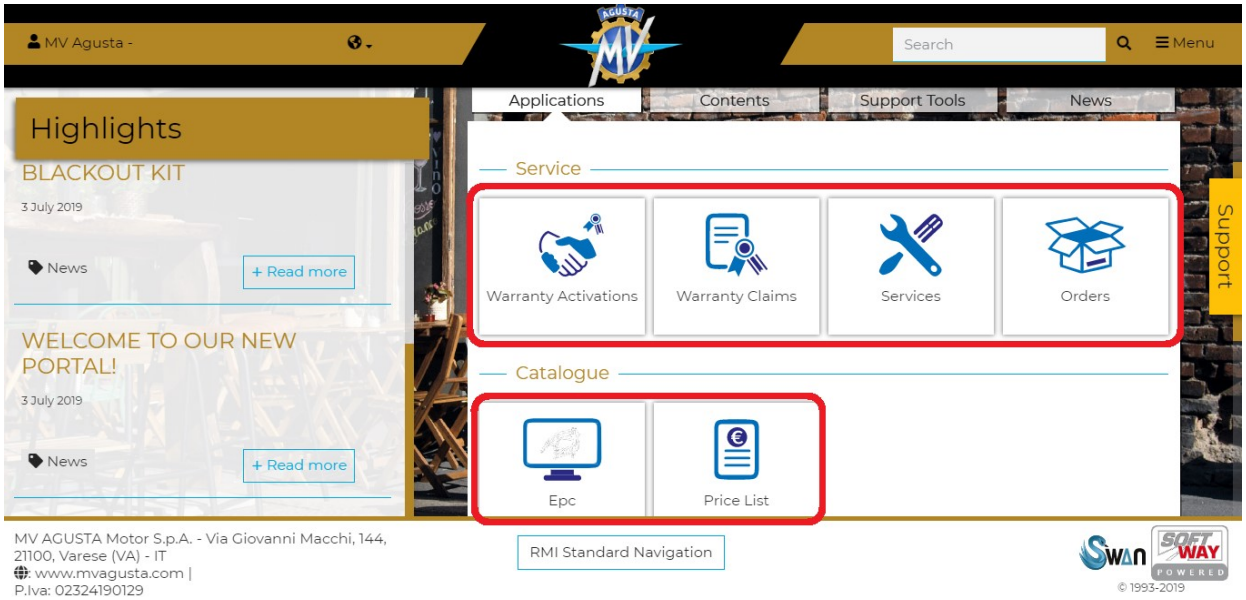


Inside the portal, the main functions allow you to find information can be searched **by VIN** or **by model**

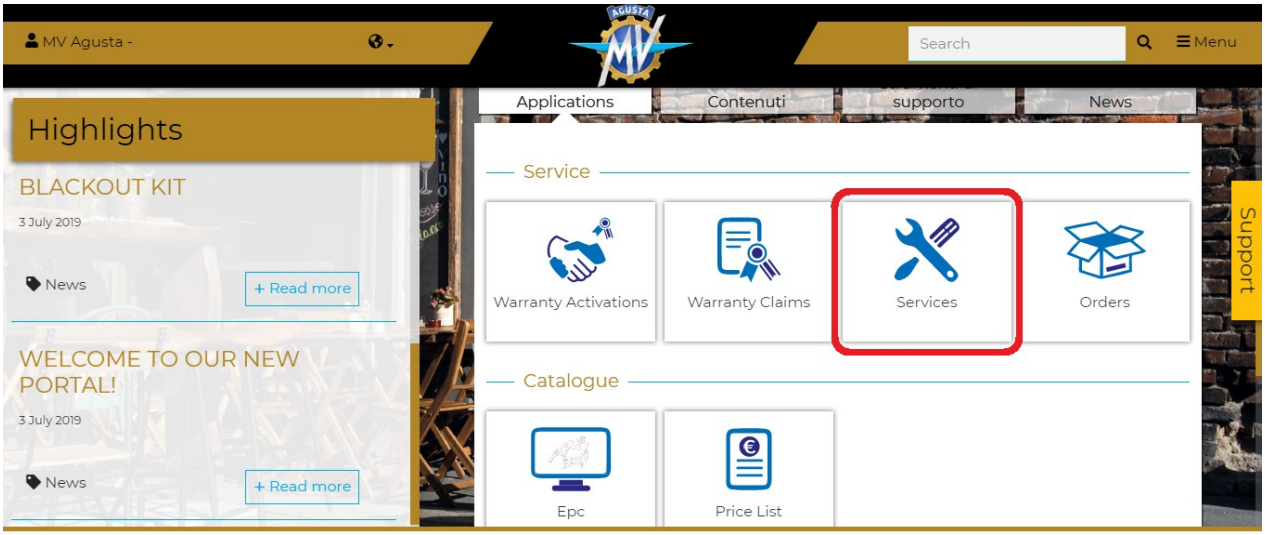


Below you can find the main functions of the "**Dealer area**" section

Inside the "**Applications**" area you can find all the functions you had in the previous portal, this will allow you to have all the MV Agusta information in a single portal.



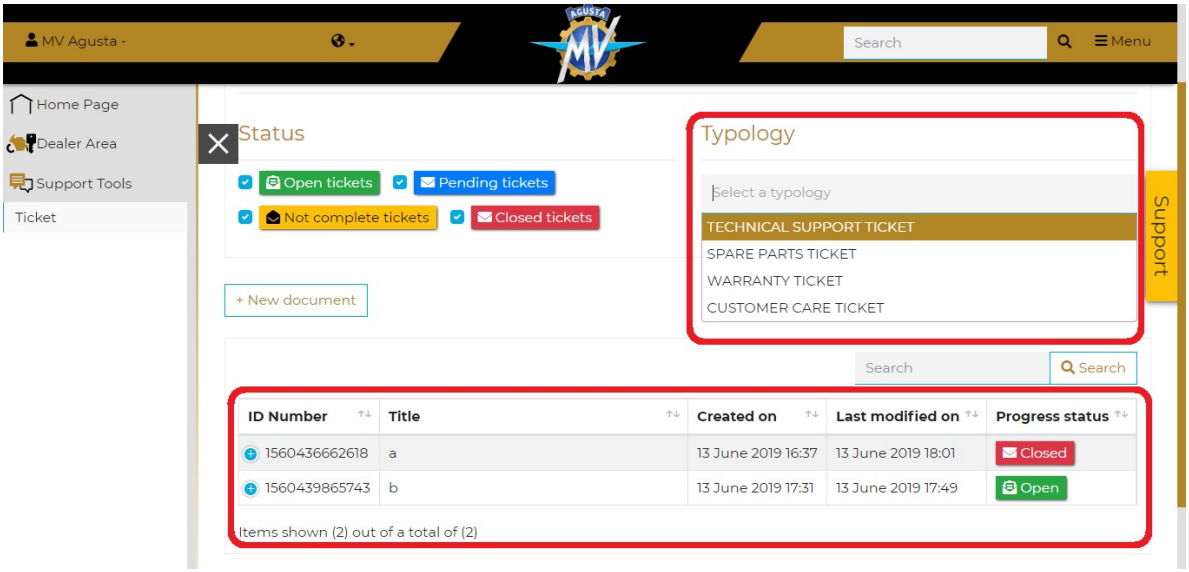
In the "**Applications**" area you can find also the "**Services**" area where you can register vehicles maintenance. We kindly ask you active support to fill up this section in order to improve the quality of MV Agusta network.



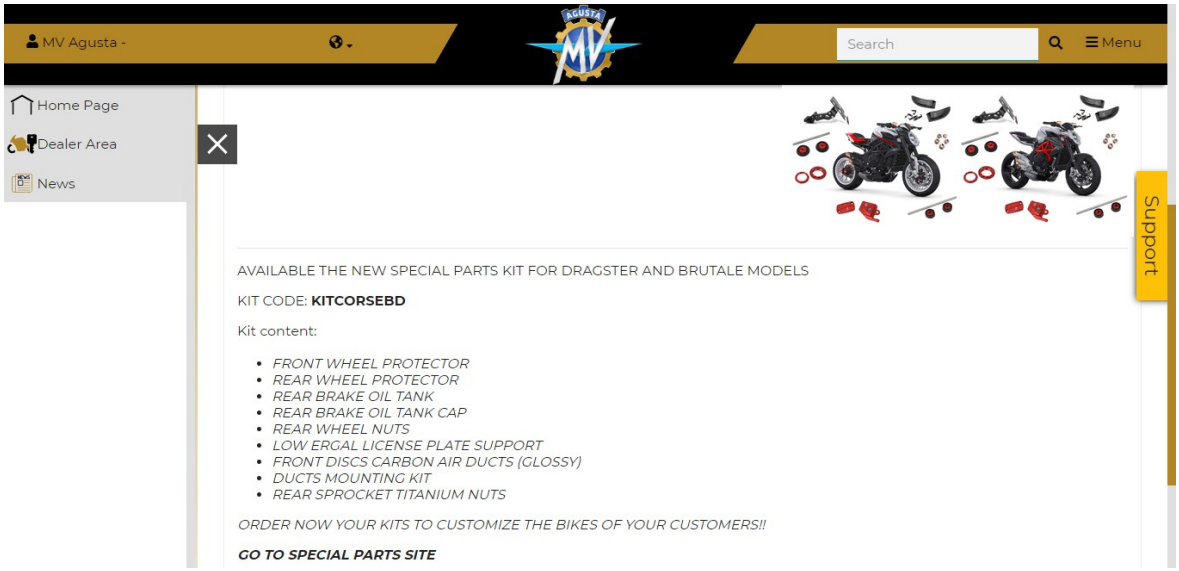
In the "**Contents**" area you can access to:

- MV Agusta Corporate Identity
- MY 2019
- Technical Content
- MV Agusta Dealer Identity
- Social Media Material
- User's Manuals

In the "**Support Tools**" area you can access the Ticket area, a tool that will allow you to communicate directly with MV Agusta without sending emails and allowing you to view the history of your requests.



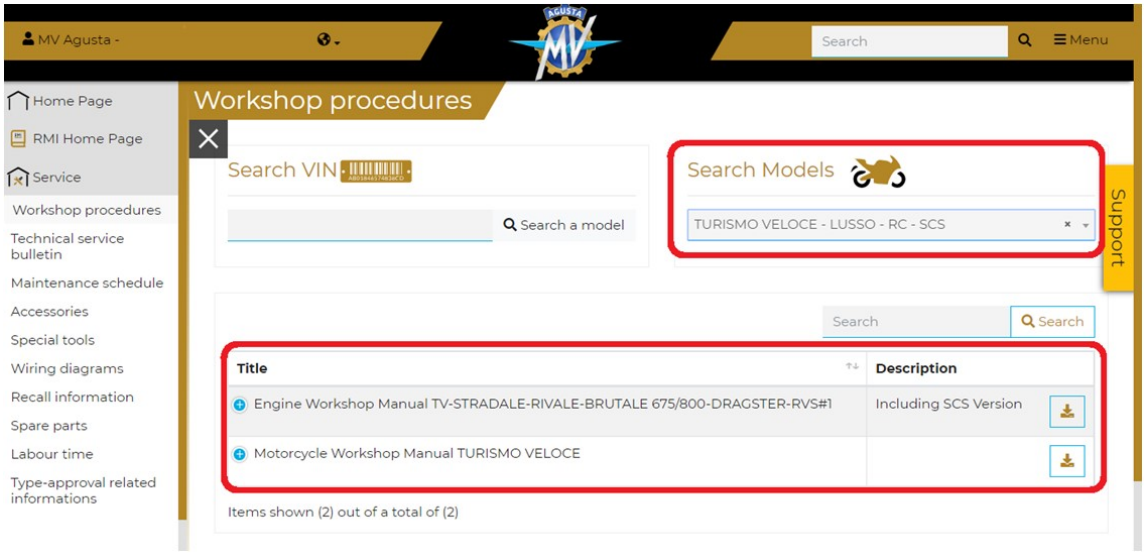
Inside the "**News**" area you can access to the lastest information about MV Agusta world: Special Promotions, Accessories news and much more.



Below you can find the main functions of “**RMI” (Repair & Maintenance Informations)** section

In the “**Service**” section you can access to:

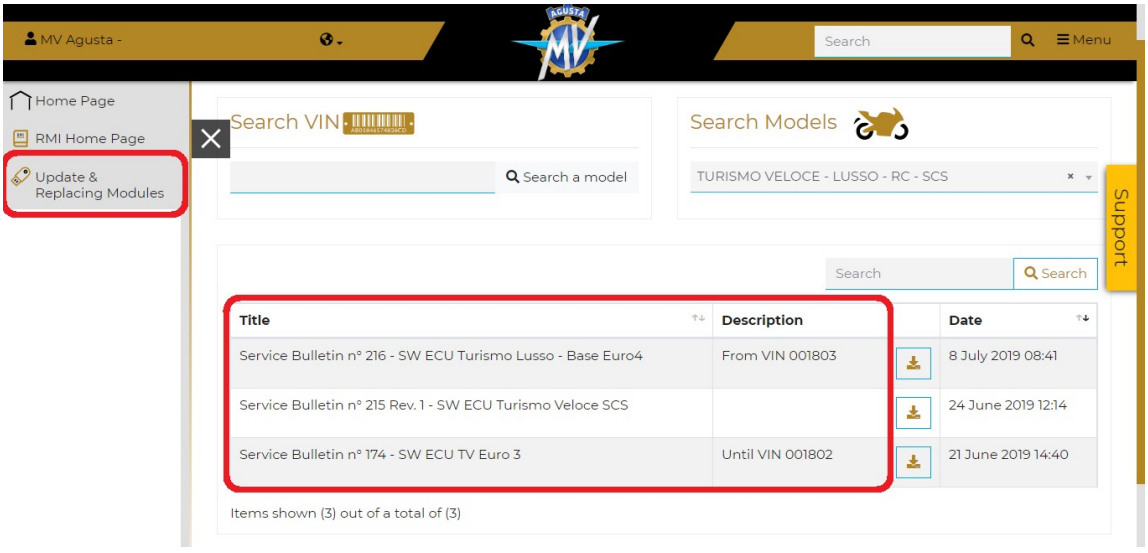
- Workshop procedures
- Maintenance schedule
- Special tools
- Recall informations
- Labour time
- Technical service bulletin
- Accessories
- Wiring diagrams
- Spare parts
- Type-approval related informations



In the “**Vehicle Diagnostic**” section, you can access to:

- DTC resolution (table list of error codes in ECU)

In the “**Update & Replacing Modules (ECU)**” section, you will always find the most up-to-date information regarding ECU mapping updating.



In the "**Courses & Training**" section, you will find updates, when available, of training courses.