

From: [Quality Compliance](#)
Subject: SPECIAL SERVICE CAMPAIGN KOB (Remedy Notice) - Certain 2018 – 2019 Model Year Tacoma and Tundra - Millimeter Wave Radar Sensor (Internal)
Date: Thursday, March 28, 2019 2:32:44 PM
Attachments: [KOB - RL - Published 3.28.19.pdf](#)
[KOB - DL - Published 3.28.19.pdf](#)
[KOB Tunda Tacoma MWRS TI FINAL 3.28.2019.pdf](#)
[KOB - Parts Hotwire - Millimeter Wave Radar Sensor MAC.PDF](#)
[KOB - Parts Hotwire - Sealer Part Pre-Deployment & CPOR.PDF](#)

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2018 – 2019 model year Tacoma and Tundra vehicles.

Condition

The involved vehicles are equipped with a Pre-Collision System (PCS) that may automatically apply the brakes if the system detects a potential collision. Due to the mounting of one of the system’s sensors, it is possible for water to enter the sensor. This can lead to PCS deactivation or inadvertent brake activation resulting in limited deceleration for a short duration of time.

Please refer to the Owner’s Manual for additional information regarding the PCS system operation.

Remedy

Any authorized Toyota dealer will update the PCS software and apply sealer to the millimeter wave radar sensor in the front grille. In the rare case that the vehicle is currently exhibiting the condition, dealers will diagnose the sensor and replace the sensor, as necessary, **FREE OF CHARGE**.

Covered Vehicles

There are approximately 440,800 vehicles covered by this Special Service Campaign. Approximately 8,000 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

Model / Years	Production Period	Approximate Total Vehicles
2018 – 2019 Tacoma	Late June 2017 – Mid-December 2018	280,200
2018 – 2019 Tundra	Early August 2017 – Mid-December 2018	160,600

Please reference the attachments for additional details.

Dealers will be notified on March 28, 2019 at approximately 3:00 pm Central time.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA

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