
McLaren 720S Spider – Key Operated Roof Feature Activation

Bulletin type:	Service Campaign Bulletin
Reference number:	SCB 14 A 004
Attention:	Retailer Service Managers and Retailer Technicians
Affected vehicles:	720S Spider
Situation:	Some vehicles were delivered without the feature activated
Procedure:	To action affected vehicles during next Retailer visit Please refer to the information outlined in this document to update the software of necessary control modules
Date:	19 th December 2019

This Service Campaign Bulletin will cover:

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1. Overview
 2. Procedure
 3. Parts Information
 4. Warranty Information
 5. Affected Vehicles
 6. Re-programming Procedure

1. Overview

We are aware that during the release of MY20 720S Spider, some vehicles did not receive the required vehicle software, which enables the Retractable Hardtop Roof (RHT) to be operated via the remote key.

A service campaign has now been released to enable the RHT functionality on all MY20 720S Spider vehicles.

2. Procedure

To carry out the campaign, a software update is required to bring the vehicle up to at least Platform 6.2 before performing calibration of the Convertible Roof Control Module (CRCM).

Please refer to the re-programming procedure in section 6 which contains the relevant work instructions and care points.

3. Parts Information

No parts are required for this campaign.

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren 720S Spider – Key Operated Roof Feature Activation	0.5 hours

5. Affected Vehicles

Your Regional Aftersales Manager will contact you with a list of affected vehicles.

6. Re-programming Procedure

Vehicle preparation

1. Connect vehicle to battery charger
2. Connect the McLaren Diagnostic System (MDS) to the vehicle
3. Click 'Scan Now' to connect to the vehicle
4. Clear DTC's from the entire vehicle

Vehicle reprogramming procedure

5. Ensure all ECU's are updated to the latest software platform (PF6.2)

NOTE: Refer to Knowledge Article "Super Series P14 Current Software Platforms"

Vehicle post reprogramming procedure

6. Go to 'CRCM' module > 'Sequences' > 'CRCM Calibration'
7. Run 'CRCM Calibration'
8. Scan the vehicle and clear all DTC's
9. Check the operation of the RHT via the remote key:
 - To open the RHT: Long press the 'Unlock' button
 - To close the RHT: Long press the 'Lock' button

NOTE: Refer to Knowledge Article "P14 Super Series Post Software Re-Programming Requirements"

NOTE: If the roof does not operate still from the vehicle remote key, open and close the roof fully from the interior switch. Open the roof via the vehicle remote key again with a long press of the 'unlock' button. If the Key Operated Roof Feature is still not working after completing the required steps, please submit a Technical Request to the Aftersales Technical Support team, following the TR submission standards guide.

End of process

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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