

Document Information

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Vehicles affected: P22: McLaren GT

Location: Electrical - Infotainment (ADI)

Concern: ADI screen blocked by message window

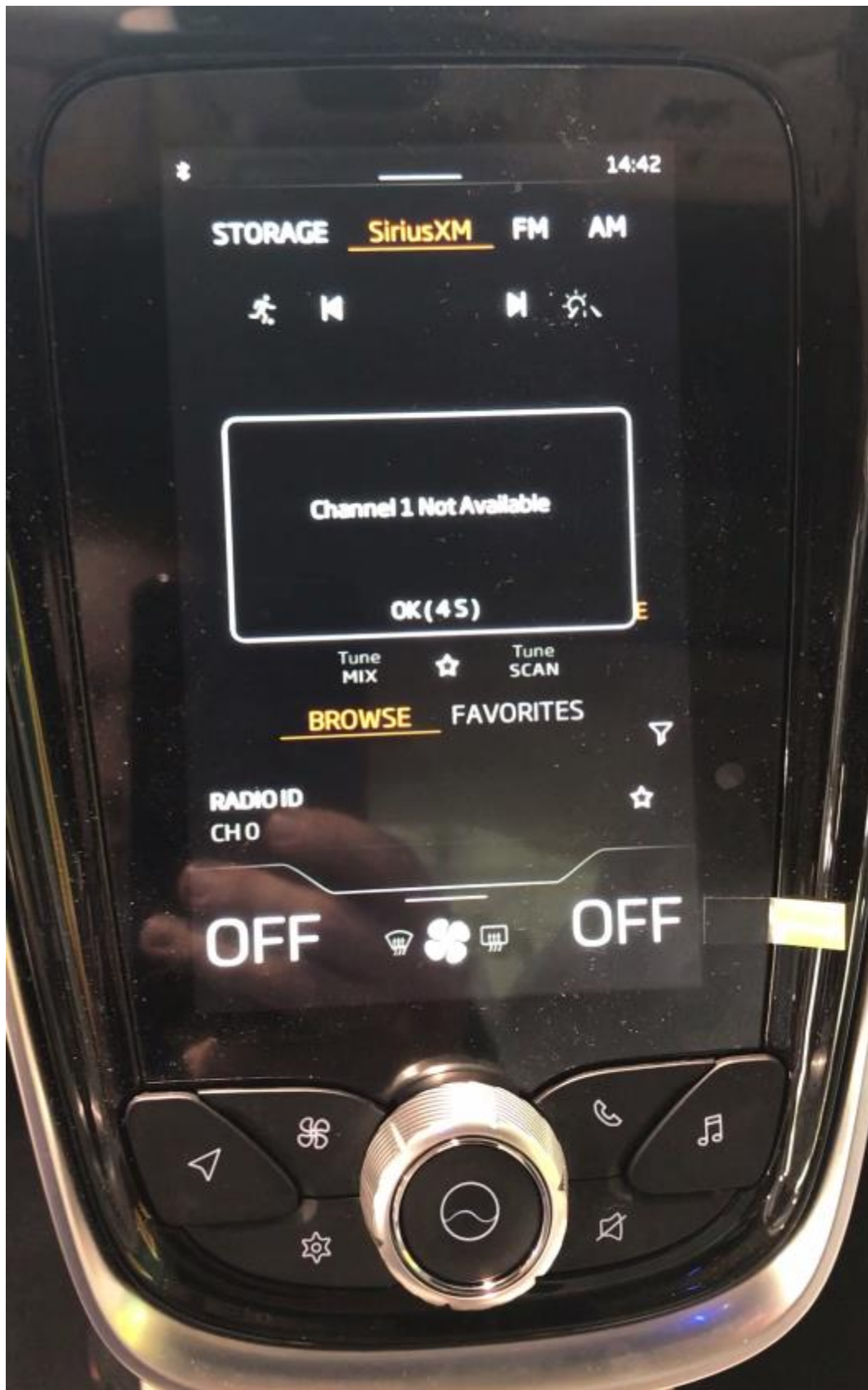
Condition: Permanent

Diagnostic Trouble Codes

N/A

Measure

It has been reported that if a SiriusXM subscription is not activated on the vehicle a message appears on the ADI screen which obstructs all media on screen controls. The message will not disappear unless the user carries out 'Erase All Data & Settings' from the ADI screen menu or a SiriusXM subscription is activated.



Care Point: If after completing a "Erase All Data & Settings" SiriusXM is selected from the media source list again, the message will re-appear".

In order to activate the SXM subscription the Radio ID will be required. Normally the Radio ID can be retrieved directly on the ADI screen by going to Channel 0 on SXM. However, this is not possible on the current SW if no SXM subscription is active and the dealer will need to retrieve the Radio ID via Diagnostics/MDS.

If the vehicle owner already has a SiriusXM subscription should be activated on the vehicle as part of PDI/the handover to the customer.

If the vehicle owner does not have a SiriusXM subscription the retailer performing the PDI must activate the 3-month free trial subscription which is available in the North American market only.

In **Canada**, there is currently no free SiriusXM trial subscription available. Retailers in the Canadian market are requested to purchase the minimum available paid subscription which is 6 months. The cost of the 6 month Canadian SiriusXM subscription is CA\$34. The retailer can claim the cost for the 6-month subscription via a Warranty claim by supplying the relevant evidence.

Care Point: The 6-month subscription in Canada will auto renew at the end of the 6-month period. To avoid incurring further costs it should be actively cancelled prior to its auto renewal. All terms and conditions are available in the SiriusXM website during registration.

It should be noted that a new ADI software update is being created which will eliminate the persisting ADI message which blocks the screen operation. The estimated release time for this software is December 2019.

After installation of the new software, when a SiriusXM subscription is not activated for the vehicle the message will not prevent the user from interacting with the ADI screen. The customers can continue using their existing SiriusXM subscriptions or purchase a new one or allow it to lapse without ADI usability issues.

If an ADI system reset is needed follow the steps in the screenshot below. The same instructions are also available in the vehicle owner's manual under: 'Central Display/Settings/System'

< SYSTEM

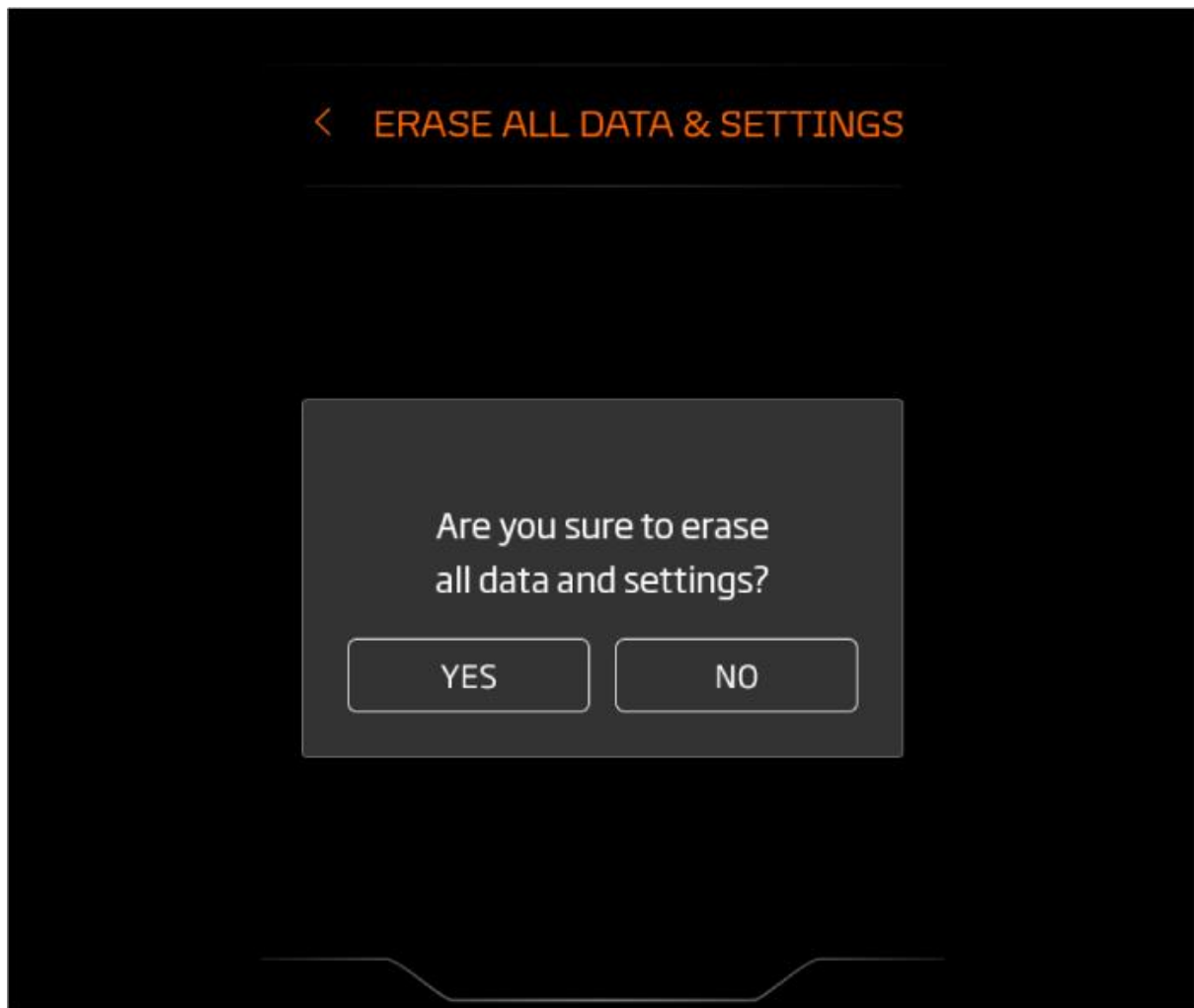
Legal Information >

Reset All Settings >

Erase All Data & Settings >

System Version >

VIN
SBM22GCBOKW000001



Parts Information

Warranty Information

Resolution Category to use for the Warranty Claim is found below, the total time that can be claimed for the above repair is 0.5 hours. For any additional time, ensure the breakdown of the time and explanation is recorded in the Job Card.

Casual Part: 22MA569GP - INFOTAINMENT ECU

Issue: Software Update

Rectification Type: Repair

Attachments

MTI Updates Information

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