



TEAM TIP

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Model Year(s): 2018-2019

— Confidential and Proprietary —

VERSION: R01 (August 27, 2019)

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: MISSING OWNER'S MANUAL EMISSIONS WARRANTY CONTENT PURPOSE

Indian Motorcycle has determined that 2018-19 Indian Scout, Scout Sixty & Scout Bobber Owner's Manuals are missing Emissions Warranty content, pursuant to U.S. Environmental Protection Agency (EPA) and California Air Resources Board (CARB) requirements. The subject warranty coverage has always been in place since the original purchase of the vehicle, i.e., the coverage was unaffected by the information inadvertently omitted from the manual.

Indian Motorcycle has released this Team Tip to instruct dealers to add the Owner's Manual addendum below to any Owner's Manual of an Indian Scout, Scout Sixty & Scout Bobber in whole good inventory. In addition, Indian Motorcycle will be mailing a notification letter and copy of the Owner's Manual addendum to consumers affected by this. This addendum outlines vehicle Noise and Emission warranty coverage, terms and conditions.

AFFECTED MODELS

MODEL YEAR	MODELS
2018-2019	Scout / Scout Sixty / Bobber



2019 INDIAN® Owner's Manual Warranty Addendum

IMPORTANT!

The WARRANTY chapter in this vehicle's owner's manual was printed without several sections regarding your vehicle's warranty. The additional information is detailed below. Keep this addendum with your owner's manual for reference.

MOTORCYCLE NOISE REGULATION

Tampering with noise control systems is prohibited. Federal law prohibits the following acts or causing thereof:

- The removal or rendering inoperative by any person other than for the purposes of maintenance, repair, or replacement, of any device or element of design incorporated into any new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use, or
 - The use of the vehicle after such device or element of design has been removed or rendered inoperative by any person.
- Among those acts presumed to constitute tampering are:
- Removal or puncturing of the muffler, baffles, header pipes, or any other component which conducts exhaust gasses.
 - Removal or puncturing of any part of the intake system.
 - Lack of proper maintenance.
 - Replacing any moving part of the vehicle, or parts of the exhaust system or intake system, with parts other than those specified by the manufacturer.

This product should be checked for repair or replacement if the motorcycle noise has increased significantly through use. Otherwise, the owner may become subject to penalties under state and local ordinances.

NOISE EMISSION WARRANTY

INDIAN MOTORCYCLE warrants that this exhaust system, at the time of sale, meets all applicable U.S. EPA Federal noise standards. This warranty extends to the first person who buys this exhaust system for purposes other than resale, and to all subsequent buyers.

Warranty claims should be directed to an authorized INDIAN MOTORCYCLE dealer or INDIAN MOTORCYCLE COMPANY, 2100 Highway 55, Medina, MN 55340

EMISSIONS CONTROL SYSTEM WARRANTY

INDIAN MOTORCYCLE COMPANY - EMISSION CONTROL SYSTEM WARRANTY STATEMENT

YOUR WARRANTY RIGHTS AND OBLIGATIONS:

The California Air Resources Board and INDIAN MOTORCYCLE COMPANY (hereinafter INDIAN MOTORCYCLE) are pleased to explain the emission control system warranty on your 2015 or later INDIAN motorcycle. In California, new motor vehicles must be designed, built and equipped to meet the state's stringent anti-smog standards. INDIAN MOTORCYCLE must warrant the emission control system on your motorcycle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your motorcycle. Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emission related assemblies. Where a warrantable condition exists, INDIAN MOTORCYCLE will repair your motorcycle at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

Class III motorcycles (280cc and larger): for a period of use of five (5) years or 30,000 kilometers (18,641 miles), whichever first occurs.

If an emission-related part on your motorcycle is defective, the part will be repaired or replaced by INDIAN MOTORCYCLE. This is your emission control system DEFECTS WARRANTY.

OWNER'S WARRANTY RESPONSIBILITIES

As the motorcycle owner, you are responsible for the performance of the required maintenance listed in your Rider's manual. INDIAN MOTORCYCLE recommends that you retain all receipts covering maintenance on your motorcycle, but INDIAN MOTORCYCLE cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance. You are responsible for presenting your motorcycle to an INDIAN MOTORCYCLE dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. As the motorcycle owner, you should be aware that INDIAN MOTORCYCLE may deny your warranty coverage if your motorcycle or part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact INDIAN MOTORCYCLE COMPANY, 2100 Highway 55, Medina, MN 55340, or the California Air Resources Board, P. O. Box 8001, 9528 Telstar Avenue, El Monte, CA 91734-8001.

INDIAN MOTORCYCLE COMPANY, (hereinafter INDIAN MOTORCYCLE) warrants that each new 2015 and later INDIAN motorcycle that includes as standard equipment a headlight, taillight and stoplight, and is street legal:

A. is designed, built and equipped so as to conform at the time of initial retail purchases with all applicable regulations of the United States Environmental Protection Agency, and the California Air Resources Board; and

B. is free from defects in material and workmanship which cause such motorcycle to fail to conform with applicable regulations of the United States Environmental Protection Agency or the California Air Resources Board for a period of use, depending on the engine displacement, of 12,000 kilometers (7,456 miles), if the motorcycle's engine displacement is less than 170 cubic centimeters; of 18,000 kilometers (11,185 miles), if the motorcycle's engine displacement is equal or greater than 170 cubic centimeters but less than 280 cubic centimeters; or of 30,000 kilometers (18,641 miles), if the motorcycle's engine displacement is 280 cubic centimeters or greater; or 5 (five) years from the date of initial retail delivery, whichever occurs first.





I. COVERAGE

Warranty defects shall be remedied during customary business hours at any authorized INDIAN MOTORCYCLE dealer located within the United States of America in compliance with the Clean Air Act and applicable regulations of the United States Environmental Protection Agency and the California Air Resources Board. Any part or parts replaced under this warranty shall become the property of INDIAN MOTORCYCLE.

In the State of California only, emission-related warranted parts are specifically defined by the state's Emission Warranty Parts List. These warranted parts are: carburetor and internal parts; intake manifold; fuel tank; fuel injection system; spark advance mechanism; crankcase breather; air cutoff valves; fuel tank cap for evaporative emission controlled vehicles; oil filler cap; pressure control valve; fuel/vapor separator; canister; igniters; breaker governors; ignition coils; ignition wires; ignition points; condensers, and spark plugs if failure occurs prior to the first scheduled replacement; and hoses, clamps, fittings and tubing used directly in these parts. Since emission related parts may vary from model to model, certain models may not contain all of these parts and certain models may contain functionally equivalent parts. In the State of California only, Emission Control System emergency repairs, as provided for in the California Administrative Code, may be performed by other than an authorized INDIAN MOTORCYCLE dealer. An emergency situation occurs when an authorized INDIAN MOTORCYCLE dealer is not reasonably available, a part is not available within 30 days or a repair is not complete within 30 days. Any replacement part can be used in an emergency repair. INDIAN MOTORCYCLE will reimburse the owner for expenses, including diagnosis, not to exceed INDIAN MOTORCYCLE's suggested retail price for all warranted parts replaced and labor charges based on INDIAN MOTORCYCLE'S recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. The owner may be required to keep receipts and failed parts in order to receive compensation.

II. LIMITATIONS

The Emission Control System Warranty shall not cover any of the following:

- A. Repair or replacement required as a result of accident, misuse, repairs improperly performed or replacements improperly installed, use of replacement parts or accessories not conforming to INDIAN MOTORCYCLE specifications which adversely affect performance and/or use in competitive racing or related events.
- B. Inspections, replacement of parts, and other services and adjustments necessary for required maintenance.
- C. Any motorcycle on which the odometer mileage has been changed so that actual mileage cannot be readily determined.

III. LIMITED LIABILITY

A. The liability of INDIAN MOTORCYCLE under this Emission Control System Warranty is limited solely to the remedying of defects in material or workmanship by an authorized INDIAN MOTORCYCLE dealer at its place of business during customary business hours. This warranty does not cover inconvenience or loss of use of the motorcycle or transportation of the motorcycle to or from the INDIAN MOTORCYCLE dealer. INDIAN MOTORCYCLE SHALL NOT BE LIABLE FOR ANY OTHER EXPENSES, LOSS OR DAMAGE, WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL OR EXEMPLARY ARISING IN CONNECTION WITH THE SALE OR USE OF OR INABILITY TO USE THE INDIAN MOTORCYCLE FOR ANY PURPOSE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

B. NO EXPRESS EMISSION CONTROL SYSTEM WARRANTY IS GIVEN BY INDIAN MOTORCYCLE EXCEPT AS SPECIFICALLY SET FORTH HEREIN. ANY EMISSION CONTROL SYSTEM WARRANTY IMPLIED BY LAW, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE EXPRESS EMISSION CONTROL SYSTEM WARRANTY TERMS STATED IN THIS WARRANTY. THE FOREGOING STATEMENTS OF WARRANTY ARE EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

C. No dealer is authorized to modify this INDIAN MOTORCYCLE Limited Emission Control System Warranty.

IV. LEGAL RIGHTS

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

V. THIS WARRANTY IS IN ADDITION TO THE INDIAN MOTORCYCLE LIMITED MOTORCYCLE WARRANTY

VI. ADDITIONAL INFORMATION

Any replacement part that is equivalent in performance and durability may be used in the performance of any maintenance or repairs. However, INDIAN MOTORCYCLE is not liable for these parts. The owner is responsible for the performance of all required maintenance. Such maintenance may be performed at a service establishment or by any individual. The warranty period begins on the date the motorcycle is delivered to an ultimate purchaser.

INDIAN MOTORCYCLE COMPANY

2100 Highway 55

Medina, MN 55340

ATTN: Warranty Department





VIN OM addendum

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear Indian Motorcycle Owner:

Indian Motorcycle has determined that 2018-19 Indian Scout, Scout Sixty & Scout Bobber Owner's Manuals are missing Emissions Warranty content, pursuant to U.S. Environmental Protection Agency (EPA) and California Air Resources Board (CARB) requirements. Our records indicate that you own one of these vehicles.

Indian Motorcycle has released the enclosed Owner's Manual addendum, which can be added to your existing Owner's Manual. This addendum outlines vehicle Noise and Emission warranty coverage, terms and conditions. The subject warranty coverage has always been in place since the original purchase of the vehicle, i.e., the coverage was unaffected by the information inadvertently omitted from the manual.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your authorized Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification.

Your continued satisfaction with your Indian motorcycle is our primary concern. Thank you.

Sincerely,

The Indian Motorcycle Team