

Subject

Certain Vehicles Not Compatible with Remote Connect

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

Applicable 2018-2020 models

APPLICABLE VEHICLES

2018-2020	Mirai	2018-2020	C-HR
2018-2020	Sienna	2020	Land Cruiser
2020	Prius Prime	2020	Prius

CONDITION

All grades of 2018-2020 model year Mirai, Sienna, CH-R, and 2020 model year Land Cruiser, Prius, and Prius Prime vehicles are not compatible with Toyota Remote Connect app features.

The Toyota Remote Connect mobile app lets you lock and unlock doors, start the engine, find your vehicle in a parking lot, and monitor guest drivers.

RECOMMENDATIONS

Do not use Toyota Remote Connect app feature with 2018-2020 model year Mirai, Sienna, CH-R, and 2020 model year Land Cruiser, Prius, and Prius Prime vehicles.

LINK REFERENCES

This Tech Tip does not contain any link references