



# Service Bulletin

Bulletin No.: 19-NA-199

Date: December, 2019

## INFORMATION

**Subject:** Information On Poor AM/FM Reception

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
GMC	Acadia	2020	2020	-	-	-	-

Involved Region or Country	North America, NA Export vehicles
Condition	Some customers may comment on poor AM/FM reception. This condition is primarily noted in fringe areas.
Cause	This condition may be due to a design change for the 2020 model year antenna (mega shark fin) which is inherently inferior relative to AM/FM reception.
Correction	Offer the customer the option of replacing the 2020 model year antenna, with the 2019 model year antenna (hexband/mast) and base. This substitution should improve AM/FM reception. Refer to <i>Radio Antenna Base Replacement</i> in SI.

### Parts Information

Causal Part	Description	Part Number	Qty
X	ANTENNA, HIGH FREQ	23204012	1
		23362138	
		23378426	
	ANTENNA, RDO	22969192	1

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486948*	Radio Antenna Base and Radio Antenna Replacement	0.5 hrs.

\*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released December 10, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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