



# Service Bulletin

Bulletin No.: 17-NA-326

Date: December, 2019

## TECHNICAL

**Subject: Rear Brake Squeak Type Noise**

**This bulletin replaces PIC6268. Please discard PIC6268.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2018				
Chevrolet	Equinox	2018	2020				
GMC	Terrain	2018	2020				

<b>Involved Region or Country</b>	United States, Canada, Mexico, Middle East, Iraq, Israel, Argentina, Brazil, Chile, GM Korea Company
<b>Condition</b>	Some customers may comment on a squeak type noise heard from the rear brakes when cold. This noise will typically occur on first brake apply when the brakes are cold. <b>Note:</b> This condition may not be duplicated if the brakes are warm.
<b>Correction</b>	Replace the rear brake pads.

### Service Procedure

Refer to *Rear Disc Brake Pads Replacement* in SI.

### Parts Information

Use the vehicle identification number (VIN) and the GM Electronic Parts Catalog (EPC) for obtaining the latest part number.

### Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the New Vehicle Limited Warranty Bumper-to-Bumper terms (Canada Base Warranty). Refer to the vehicle's Limited Warranty and Owner Assistance Information booklet for coverage details.

Labor Operation	Description	Labor Time
2481938*	Rear Disc Brake Pads Replacement (Buick LaCrosse)	0.9 hr
	Rear Disc Brake Pads Replacement (Chevrolet Equinox and GMC Terrain)	0.7 hr
*This is a unique Labor Operation for bulletin use only.		

<b>Version</b>	4
<b>Modified</b>	Released October 11, 2017 February 8, 2018 – Removed the Malibu model. March 26, 2019 – Added the 2018 GMC Terrain model, updated the Parts Information statement and updated the Warranty Information. December 16, 2019 – Added the 2019 and 2020 Model Years for Equinox and Terrain and updated the Involved Region or Country section.

