



Mercedes-Benz

Campaign No. 2019110020, December 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**  
**Airbag Control Unit Unlocked**

Mercedes-Benz AG (“MBAG”), the manufacturer of both Mercedes-Benz and Freightliner vehicles, has determined that on certain Mercedes-Benz and Freightliner Sprinter vehicles Platform 907 (VS30), the airbag control unit may not have been locked at the end of the manufacturing process. As a result, the corresponding Airbag-/Restraint-function may not have been activated. If the airbag control unit is not locked, the system will not be activated which can increase the risk of injury in the event of a crash. An authorized Mercedes-Benz or Freightliner dealer will check the vehicle to determine whether the Airbag Control Unit is locked and perform the procedure to lock the system if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,232** vehicles are involved.

Order No. V-RC-2019110020

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Warranty Information

### Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 1619	Check airbag control unit	0.2	54 941 75 8
02 1620	Lock airbag control unit (after check)	0.3	54 941 75 8

### Procedure

Check			
1	Check, whether the vehicle is affected by the measure	For authorized Mercedes-Benz service partners, only the entry in the input-process-output (IPO) system, in the "Current" tab is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
Check Airbag Control Unit			
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3	Perform quick test.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system. If no fault code is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ End the measure. If fault code B272200 - "Control unit is not locked" is stored in control unit "N2/5 - Supplemental Restraint System (SRS)", ↓ Proceed with operation step 4	AD00.00-D-2000-06TS

4	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.  Follow the operating instructions for the charger.  Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the onboard electrical system battery.	AR54.10-D-1127TS
5	Activate lock of airbag control unit.	To do this, select the following menu items: Control units view → N2/5 - Supplemental Restraint System (SRS) → Adaptations → Initial startup → Commissioning of a control unit that has already been installed  It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
6	Disconnect diagnostic system.		AD00.00-D-2000-06TS
7	Remove charger from vehicle.		AR54.10-D-1127TS

## Replacement parts

No replacement parts are required.