



## SIB 32 01 15

2019-12-18

### NOISE WHEN ADJUSTING THE STEERING COLUMN UP OR DOWN

This Service Information Bulletin (Revision 3) replaces SI B32 01 15 **dated December 2017**.

#### What's New (Specific text highlighted):

- Procedure Step 3: Corrected tool size to T15
- Procedure Step 4 added

## MODEL

|                                  |                                |                                     |                                  |
|----------------------------------|--------------------------------|-------------------------------------|----------------------------------|
| F15 (X5 Sports Activity Vehicle) | F16 (X6 Sports Activity Coupe) | F85 (X5 M Sports Activity Vehicle ) | F86 (X6 M Sports Activity Coupe) |
|----------------------------------|--------------------------------|-------------------------------------|----------------------------------|

## SITUATION

Creaking noise when raising or lowering the steering column position.

## CAUSE

Steering column adjustment.

## PROCEDURE

Verify if the noise occurs when raising or lowering the steering column position.

- 1) Remove the steering column shroud as per the repair instruction RA 32 31 020 "Removing and installing lower section of steering column shroud".
- 2) Adjust the steering column position up and down, checking if the noise is present.
  - a) If the noise does not continue with the shroud removed, reinstall the upper and lower shroud sections, and repair as necessary (adjust the proper position of the shroud).
  - b) If the noise continues, proceed to step 3.



- 3) Remove the plastic screw (Torx T15).

Note: If the screw breaks unexpectedly, the remaining screw must be sheared off in the designated area (arrow) with a suitable tool.



4. Reinstall the steering column shroud.

### PARTS INFORMATION

Parts replacement is not required to correct this situation.

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

|                                       |   |   |
|---------------------------------------|---|---|
| <b>Defect Code:</b>                   | <b>3231153900</b>                       |   |
| <b>Labor Operation:</b><br>32 31 020* | <b>Labor Allowance:</b><br>Refer to AIR | <b>Description:</b><br>Removing and installing or replacing lower section of steering column trim panel |
| <b>And:</b><br>32 99 000              | 2 FRU                                   | Work time to raise and lower steering column position and remove plastic screw                          |

Labor operation code 32 31 020 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 32 31 520 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 32 99 000 is not considered a Main labor operation. Also, since the FRU allowance is specified, a separate punch time is not required.