

## Seat belt does not roll up correctly

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Topic number	LI91.40-N-062773
Version	4
Function group	91.40 Seat belts, emergency tensioning retractors
Date	12-17-2019
Validity	Model 447, 906, & 907
Reason for change	Validity of Service Information SI91.40-S-0012A referenced in operation step 3 has been adjusted.
Reason for block	

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### Complaint:

Seat belt (front and/or rear) does not roll up correctly.

### Cause:

Dirt deposits on the seat belt guide due to a soiled seat belt (see picture 01).

Attachments	
File	Description
01.jpg	Seat belt guide dirty. The dirt visible here can stop the seat belt rolling up properly.

### Remedy:

1. Remove dirt deposits on seat belt using a dry cloth or a soft brush then clean seat belt (see AP91.40-S-1000-01A).  
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2. Check guide slot of belt guide on B-pillars or passenger seats for soiling, and clean if necessary (see AP68.30-S-1000-01A).

**Note:** When cleaning the seat belt guide bracket, observe cleaning instructions for seat belts in the owner's manual! Use cleaner for plastic parts. Only treat the belt guide, not the seat belt.

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3. If the cleaning does not bring about any improvement, replace the corresponding seat belt.

**Note:** Before replacing a seat belt, be sure to follow the instructions in Service Information SI91.40-S-0012A.

**Information:** To do so, refer to the corresponding WIS documents.

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**Note:** Any replacement of components or the invoicing of material or wage costs under warranty or goodwill in connection with the situation described in this TIPS document is not permissible.

Symptoms
Body / Safety system / Seat belt / Seat belt / Belt strap rolls up poorly

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# XENTRY TIPS

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 001 986 94 71			Cleaner for plastic parts 250 ml		As required.	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
91-1001	CHECK SEAT BELT FOR DAMAGE AND PROPER OPERATION, LOCATION:.....	---	91464 B1	Seat belt outlet cover - Dirty Model 415, 470, 636, 639, 447, 448 The listed damage code is not to be considered as an acceptance of costs. The general guidelines in the Warranty Manual apply.
00-8516	CLEAN SEPARATE PARTS: .....	---	93077 D6	Belt sash guide - Excessive resistance Model 900, 906, 907, 909, 910 The listed damage code is not to be considered as an acceptance of costs. The general guidelines in the Warranty Manual apply.

WIS-References			
Document number	Title	Note	Allocation
AP68.30-S-1000-01A	Clean trim parts made of plastic	All models (light vans)	Remedy
AP91.40-S-1000-01A	Clean seat belts	All models (light vans)	Remedy
SI91.40-S-0012A	Service Information: Procedure for seat belt strap that does not fully roll up or roll out	All models (light vans)	Remedy

Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*
Sprinter III	*	*
Vito/Metris 447	*	*

Attachments

# XENTRY TIPS

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01.jpg:

