



Service Bulletin

Bulletin No.: 19-NA-261

Date: December, 2019

TECHNICAL

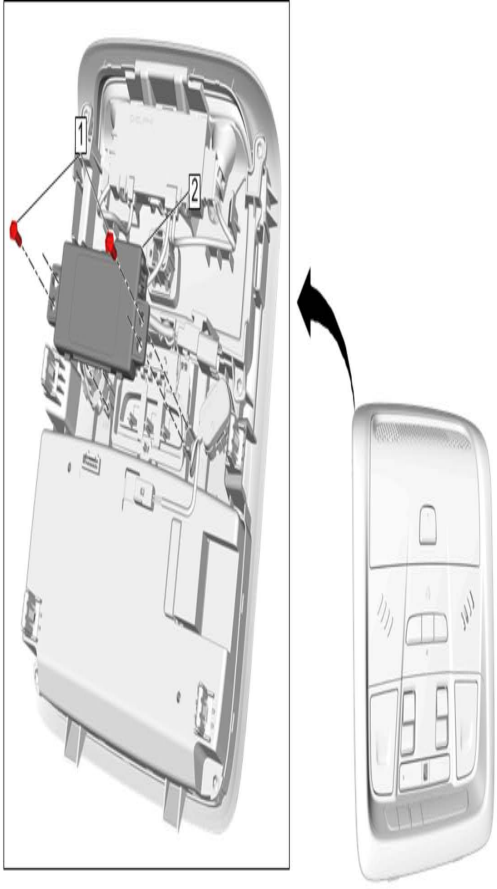
Subject: Universal Garage Door Opener Will Not Program

Attention: This condition is unique to North American vehicles equipped with Universal Garage Door Opener (RPO UG1) and without sunroof (RPO C3U).

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Acadia	2020	2020				

Involved Region or Country	North America, Middle East and Australia
Additional Options (RPOs)	Equipped with OPENER-GARAGE DOOR, UNIVERSAL (UG1) and without ROOF-SUN, GLASS, SLIDING, ELEC, TRANSPARENT GLASS FIXED (C3U)
Condition	Note: This condition is unique to North American vehicles equipped with Universal Garage Door Opener (RPO UG1) and without sunroof (RPO C3U), Some customers may comment that the Universal Garage Door Opener will not program to garage door opener.
Cause	The cause of the condition may be that an Export Universal Garage Door Opener Transmitter was installed in the vehicle and it will NOT program to a GM North America door opener.

Correction



4279088

Replace the Universal Garage Door Opener Transmitter with the service part listed in the Part Table below. Refer to *Garage Door Opener Transmitter Replacement*, in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	TRANSMITTER ASM-GARAGE DR OPENER	84084118	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486028*	Universal Garage Door Opener Transmitter Replacement	0.2 hr Acadia 0.3 hr XT5

*This is a unique Labor Operation for Bulletin use only.

Version	2
Modified	Released December 10, 2019 Revised December 18, 2019 – Removed Cadillac XT5 Model.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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