



Preliminary Information

PIT5726 Chemical Type Odor From HVAC

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Equinox	2018 - 2020	All	All	All	All
Chevrolet	Cruze	2016 - 2019	All	All	All	All
GMC	Terrain	2018 - 2020	All	All	All	All

Involved Region or Country:	North America
Additional RPO/s:	None
Condition:	Chemical type odor from the HVAC
Cause:	Frost and thaw on evaporator, see conditions below.

Customers may come in complaining of a "chemical" type of odor coming from the vents when the air conditioning is on. It is most noticeable during a restart after a stop/start event. It may vary in severity based on the customer's sensitivity

Follow the system function tests and diagnostics in SI.

If no issue is found, advise the customer that the following settings may help minimize their issue:

- Operate system in outside air (primarily)
- Set the temperature setting slightly higher (64 F +)
- Set the fan speed slightly higher (3 +)

Running the air conditioning at max cold, with low fan speed in air recirculation mode will cause the condition to be worse.

At this time, there isn't a repair to completely eliminate the condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation:	Description:	Labor Time:
4486048	Customer Consultation , Equinox / Terrain	.2 Hours
4486058	Customer Consultation , Cruze	.2 Hours

Version History

Version	1
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